



**8-9 MAY 2024
MUMBAI**
JIO WORLD CONVENTION CENTRE

**ACCELERATING
RETAIL@SCALE**

CONCURRENT SHOW
**RETAIL
TECH.NXT**
RETAIL TRANSFORMATION. CURATED

Agenda - Day 1 | Wednesday, 8th May 2024

08:00 am onwards - Registration and Networking | **SUCCESS STORIES - Presentations by Finalists of Images Retail Awards to Jury - Schedule for Jurors & Nominees on Page 14 - 19**

09.00 -10.00 am | **PRC WARM UP @ THE RETAIL THEATER** | **WHO'S THERE? INTRO CHAT WITH PARTICIPANTS Anchor: Juan de Lascrain, CEO, Dream Big World**

10:00 - 02:00 pm | **HALL 1**

10.00 am - 10.05 am
PRC INTRO by PrachiAI
OPENING INTRO
by MC Anish Trivedi,
President & CEO, Alenka Media



10.20 am - 10.50 am
LAUNCH OF SPECIAL EDITION & FELICITATIONS
**DIGITAL TRANSFORMERS - CATALYSING RETAIL
REVOLUTION**

10.50 am - 11.50 am - RETAIL CXOS OPEN HOUSE
NAVIGATING TECH & INNOVATION IN RETAIL

Hosts:
Bhavesh Pitroda, Convenor, PRC & CEO, IMAGES Group
Niraj Jaipuria, Founder & Director, BI Retail

10.05 am - 10.10 am WELCOME ADDRESS
Bhavesh Pitroda, Convenor, PRC & CEO, IMAGES Group

10.10 am - 10.20 am KEYNOTE:
HOW'S INDIARETAILING?
Rasul Bailay, Group Managing Editor, IMAGES Group

**CRISP INSIGHTS, EXPERIENCES, CHALLENGES & STRATEGIES FOR
DRIVING TECHNOLOGY INNOVATION & DIGITAL
TRANSFORMATION**

Akash Valia, SVP-Strategy (Alliances), Pharmeasy (API Holdings)
Amit Arora, CIO, SHR Lifestyles
Anand Thakur, Chief Product & Technology Officer, Reliance Retail
Anil Menon, CIO, Lulu Group
Arun Naikar, Chief of Ecommerce, FabIndia
Bhavana Jaiswal, Country e-comm head, Ikea
Dr. Sandeep Kothaari, CTO, Speciality restaurant
Gopinath R, VP - Supply Chain, Inst. Sales & BD, Arvind Fashions
Hardik Shah, CTO, Impresario HandMade Restaurants
Jyoti Deswal, Director - Modern Trade & E-commerce Business, Lenovo India
Ketan Chunchanur, Head-Ecom, Modenik Lifestyle
Kiran Komatla, Group CTO, Restaurant Brand Asia

Kuber Kharbanda, E-commerce Director, Lakshita Fashions
Lokesh Wagadre, VP & Head of Tech, Kaya
Manoj Patel, CIO, Safari
Mayur Pathak, Omnichannel Product Leader, Kushal's Fashion Jewellery
Megha Agrawal, Marketing Head, Timezone Entertainment
Meheriar Patel, Group CIO, Jeena Company
Mohit Malik, CTO, Chaayos
Narendra Motwani, Head-Ecommerce & Digital Marketing, Malabar Gold and Diamonds
Piyush Agarwal, VP- Supply Chain, Pepperfry
Prashant Bokil, Group CIO & CISO, Finquest Group - Reid & Taylor, Digjam, Ballarpur Industries
Praveen Shrikhande, CDIO, ABFRL
Priyaranjan Manay, Head Marketing, Pepe Jeans India
Pulkit Verma, Ecom Head, The House of Rare

Raj Gopal Nayak, CTO, Metro Brands
Rajesh Verma, CIO, Indian Terrain
Rajneesh Sharma, Head-IT, Campus Activewear
Ranjan Sharma, CIO & Head-Supply Chain, Bestseller India
Ranjit Satyanath, Former CTO, Hippo Stores
Ritu Agarawal, CDO & Ecom Business, Head, Soch Apparels
Sandeep Jabbal, Chief Digital Transformation & Information Officer, Shoppers Stop
Sathish Kumar, Head Corporate Strategy & CDC & Communications Officer, Brand Studio Lifestyle
Satish Karunakaran, Director - Transformation, Pepe Jeans India
Satish Rana, Head - Retail Sales, Supply Chain & Category Management, Jio-BP, Convenience Stores

Shifali Singla, VP - Product & SCM, Lacoste
Sreekanth Chetlur, Chief Ecommerce Officer, Shoppers Stop
Suman Guha, CPTO, Reliance Retail
Sumit Shah, Co-founder & Leads- Operations, Logistics & Supply Chain, Boheco
Ulhas Uday, Business Head - Ecommerce, Seiko
Vaibhav Baweja, Head-Ecommerce, Bestseller India
Vinod Kapote, Head IT, Trent
Vipin Gupta, CTO, Starbucks
Yogendra Kumar Singh, CIO/Head-IT and SAP, Barista Coffee
Zahid Ansari, VP - Information & Retail Technology, Forever New

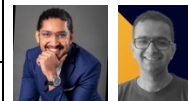
11.50 am - 12.00 noon
KEYNOTE: A LEAP TOWARDS SUSTAINABILITY

- From linear to a circular supply chain
Vikas Anand, MD, DHL Supply Chain, India

12.00 noon - 12.10 pm
VOICE OF INDIAN CONSUMER - EVER CHANGING TAPESTRY

Ravi Kapoor, Partner, Retail & Consumer Sector, PwC India

12.10 pm - 12.30 pm
FIRESIDE CHAT : FUTURE TRENDS IN THE RETAIL AND ECOMMERCE INDUSTRY:



The Role Of Technology In Enabling The Same

Guest Speakers:

Sreekanth Chetlur, Head of eCommerce, Shoppers Stop
Chirag Taneja, Founder, GoKwik

Host: Sandip Hazra, Director & Lead Ecommerce & Omnichannel Implementation, PwC

12.30 pm - 12.40 pm KEYNOTE

12.40 pm - 12.50 KEYNOTE: ACCELERATING FRONTLINE HIRING IN RETAIL:
Leveraging apna jobs' Technology & Database
Siddhant Jain, Co-founder, Apna

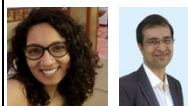
12.50 pm - 01.00 pm
KEYNOTE: FUTURE AND POTENTIAL OF AI IN AN OMNICHANNEL ERA
Amneet Singh, MD & Lead - Products, Accenture India

01.00 pm - 01.40 pm
THE POWER OF DATA-DRIVEN DECISION-MAKING



Panel:

Gopinath R, VP - Supply Chain, Inst. Sales & BD, Arvind Fashions
Narendra Motwani, Head- Ecommerce & Digital Marketing, Malabar Gold and Diamonds
Praveen Shrikhande, CDIO, ABFRL
Rajiv Merchant, President Retail, Indo Count
Rajneesh Sharma, Head-IT, Campus Activewear
Sandeep Jabbal, Chief Digital Transformation & Information Officer, Shoppers Stop
Moderator: Aditya Priyadarshan, MD & Lead - Retail, Accenture India



01.40 pm - 02.00 pm FIRESIDE CHAT:
LEVERAGING E-COMMERCE AND BUILDING OMNICHANNEL CAPABILITIES IN THE EVOLVING BUSINESS LANDSCAPE

Guest Speakers: Bhavana Jaiswal, Country e-comm head, Ikea
Kapil Makhija, CEO, Unicommerce

Host: Devangshu Dutta, Founder & Chief Executive, Third Eyesight

SUCCESS STORIES ROOM 1 & 2 - Presentations by Finalists of Images Retail Awards to Jury - Schedule for Jurors & Nominees on Page 14 - 19

10.00 - 10.05 am
PRC INTRO PrachiAI & WELCOME ADDRESS by MC: **Lee Clark**

10:15 - 10:25 am
INDIA PHYGITAL REPORT PRESENTATION

Girish Shirodkar, Partner, Retail & Consumer Sector, Strategy&
Kushal Sinha, Partner, Retail & Consumer Sector, Strategy& India

10:25 - 10:30 am
INDIA PHYGITAL REPORT LAUNCH
 By
 Dinesh Arora , Deal Leader, PwC India.
 Ravi Kapoor, Partner, Retail and Consumer Sector, PwC India.
& FYND, IMAGES GROUP



10.05 - 10.10 am
WHAT'S NEW AT PRC ? WHAT YOU CAN'T MISS?
 Vineet Chadha, COO - Retail, IMAGES Group

10.30 - 10.40 am
KEYNOTE:
 Farooq Adam, Co-Founder, Fynd 

10.40 - 11.00 am
FIRESIDE CHAT - 1
 **EXPERIENTIAL RETAIL:** emerging tech trends in the physical frontier
Guest Speaker:
 Anand Thakur, Chief Product & Technology Officer, Reliance Retail
Host: Ragini Varma, CBO, Fynd

12.15 - 12.55 pm
PANEL 2 WHAT'S HOT IN RETAIL
- Emerging Consumption Categories, Retail Formats And Channels
 This insightful discussion delves into the latest trends shaping the retail landscape, highlighting what's gaining traction and what's losing relevance among consumers. From innovative product categories to evolving shopping preferences, panellists will share valuable insights and perspectives on navigating the dynamic retail market.
Panel:
 Kavindra Mishra, MD & CEO, Shoppers Stop
 Paul Warren, Head-Convenience Business, India, Reliance BP Mobility
 Rajiv Nair, Group CEO, Kaya India
 Rajneet Kohli, CEO & ED, Britannia
 Vineet Gautam, CEO, Bestseller India
 Yanira Ramirez, Country Sales Manager, H&M India
Moderator: Bijou Kuriem, Chairman, Retailers association of India

12.55 - 01.00 pm
REPORT LAUNCH
RETAIL IN INDIA - A Deep-Dive Retail Intelligence Report

01.00 - 01.20 pm
KEYNOTE 3:
IKEA-ANCHORED MEETING PLACES TO EAT, SHOP, WORK, AND PLAY
 Vasco Santos, Global Sales & Leasing Director, Ingka Centres 
 Join me at India's Biggest Retail Intelligence Event!
 Global Sales & Leasing Director
 Ingka Centres 

01.20 - 02.00 pm
PANEL 3 ACCELERATING RETAIL @ SCALE
- Aligning Strategies For India's Next 500 Million Consumers
 With the emergence of a new wave of consumers, this panel explores innovative approaches to scaling retail operations and reaching untapped markets effectively. Panellists will share insights on adapting business models, leveraging technology, and addressing unique consumer preferences to drive growth in this dynamic market.

Panel:
 Aastha Almast, Co-founder & CEO, The New Shop
 Deepak Chhabra, MD, Timex India
 K Radhakrishnan, Co-founder, Tata Starquik
 Kumar Nitesh, CEO, AJIO Business & Trend Footwear
 Nitin Chhabra, CEO & Co-founder, Ace Turtle
 Sushant Dash, CEO, Tata Starbucks
Moderator:
 Sagar Daryani, Co-founder & CEO, Wow! Momo Foods

11.00 - 11.40 am
PANEL 1 OPPORTUNITY BHARAT
- The Many Avatars Of The World's Most Exciting & Aspirational Market

The session delves into the diverse facets of India's vibrant retail landscape and explores the dynamic opportunities and challenges present in the Indian market, renowned for its diversity, rapid growth, and untapped potential. From evolving consumer preferences to innovative business strategies, industry leaders will share insights on navigating this exciting and aspirational market, offering valuable perspectives on driving growth and success in the retail sector.

Panel:
 Ajoy Chawla, CEO, Jewellery Division, Titan Company
 Akash Anil Kankariya, Director, Navjeevan Supermarket Chain
 Raghav Verma, Co-founder, Chaayos
 Sandeep Varaganti, CEO, JioMart, Reliance Retail
 Vineet Gautam, CEO, Bestseller India
Moderator: B S Nagesh, Founder, TRRAIN

11.40 am - 12.15 pm
FIRESIDE CHAT - 2
 Turnaround guru Shailesh Chaturvedi gets talking to growth master Venkatesalu P on perfecting the 'merchant mindset' for retail. Discover how these leaders crafted their distinct ideologies for delivering growth with profitability, not at the cost of it . A masterclass for everyone trying to crack the elusive code to building powerful, high-EBITDA retail businesses.

Guest Speaker:
 Venkatesalu P, CEO & ED, Trent
Host: Shailesh Chaturvedi, MD & CEO, Arvind Fashions


PARALLEL SESSIONS

SUCCESS STORIES ROOM 1 & 2 - Presentations by Finalists of Images Retail Awards to Jury - Schedule for Jurors & Nominees on Page 14 - 19

Hall 1	Hall 2	RETAIL THEATER	THINK TANK
<p>02:40 - 03:20 pm MASTERING CX IN THE PHYGITAL REALM Unifying Online + Offline and redefining premium customer experience on multiple touch points.</p> <p>Panel: Ankur Sarawagi, SVP, Shiprocket Dr. Sandeep Kothaari, CTO, Speciality Restaurant Kiran Komatla, Group CTO, Restaurant Brand Asia Ritu Agarwal, Chief Digital Officer & Ecommerce Business Head, Soch Apparels Ulhas Uday, Business Head - Ecommerce, Seiko</p> <p>Moderator: Ranjan Sharma, CIO & Head-Supply Chain, Bestseller India</p>	<p>02:40 - 03:25 pm SEASONLESS COLLECTIONS AND CAPSULE DROPS Transition from traditional seasonal collections to seasonless product offerings and frequent capsule drops. Embrace a "see now, buy now" approach to deliver on-demand and create a sense of exclusivity and urgency that drives impulse purchases and repeat visits to stores and online platforms.</p> <p>Panel: Charath Narasimhan, CEO, Indian Terrain Manish Kapoor, CEO, Pepe Jeans London Sanjeev Rao, CEO, Being Human Clothing Shital Mehta, MD, Lifestyle International Saurabh Jhingan, Director & Co-founder, Ikon Retail - Latin Quarters</p> <p>Moderator: Rajesh Jain, MD & CEO, Lacoste India</p>	<p>02:40 - 03:30 pm PRESSURE OF PROFITABLE EXPANSION Navigating the pressure of expansion and the uncertainty of new location viability more effectively, minimizing risks and maximizing the success of retail expansion efforts.</p> <p>Panel: Abhinav Agarwal, National BD Head, Levi's Akshat Agarwal, BD Head - North & East India, McDonald's Arun Pillay, Head BD, Store Design & Construction, Metro Brands Deepak Yadav, CXO & Chief BD Officer, Shoppers Stop N P Singh, Director- Retail Development, Samsonite Rakesh Ajila, Senior Director - Real Estate & Brand Expansion - cure.fit (cult.fit)</p>	<p>02:40 - 03:40 pm AI IN RETAIL</p> <p>YANGO TECH <small>ROUNDTABLE PARTNER</small></p> <p>For Food & Grocery Retailers</p> <ol style="list-style-type: none"> Importance of AI in retail What solutions are in spotlight (What solutions are important for your company and why) <ul style="list-style-type: none"> - In-App Search and Personalization - Demand Forecasting and Inventory Management - Assortment and Pricing Management - Pickers and Couriers Routing - Customer and Employee Support - Computer Vision and Augmentation How grocery retailers implement solutions What criteria help retailers to decide (what are criteria for you to decide how to implement AI solutions) Specifics and future trends in Indian market (what will work for India in upcoming future) <p>Panel: Aakash Kandoi, Director, Jagdish Farshan Aastha Almast, Co-founder & CEO, The New Shop Akash Anil Kankariya, Director, Navjeevan Supermarket Chain Avinash Tripathi, VP, Concept Head - Freshpik & Fresh Signature, Reliance Retail K Radhakrishnan, Co-founder, Tata Starquik Lalit Jhavar, Co-founder & COO & CFO, Food Square & LandCraft Agro Mithun Appaiah, CEO, Wow! Momo FMCG Mohd Saif, Business Head, Bigbasket Namit Gupta, MD, Honey Money Top Paul Warren, Head-Convenience Business, Reliance BP Mobility</p> <p>Moderator : Evgeny Chernikov, COO, Yango Tech</p>
<p>03:30 - 04:30 pm RETAIL TECH CASE STUDIES Tech.NXT 2024 brings live case studies by tech solution providers along with their retail partners</p>	<p>03:25 pm - 03:40 pm KEYNOTE: BRIDGING THE PHYSICAL AND DIGITAL IN EYEWEAR</p> <div data-bbox="682 1120 934 1347" data-label="Image"> </div> <p>Functional blueprint for bringing a culture of digital innovation within the business of eyewear</p> <p>Jo Black, CEO & Co-founder, bbase Design Group</p>	<p>Sahil Kansal, Head of Property & Franchising, Infiniti Retail - Croma Tejaswi Narasimha Nori, Business Head, Hong's Kitchen, Jubilant FoodWorks Tusheet Shrivastava, Co-founder & CTO at GeolQ Viren Dsilva, Co-Founder, Good Flippin Foods</p> <p>Moderator: Pankaj Renjhen, COO & Jt. MD, Anarock</p>	
<p>Case Study : Leading Women Ethnic Wear Brand Leverages Dhaval Vora, Co-founder & CEO, AVIDTechVision</p>			
<p>Case Study by Ayata Commerce Sandeep Mukherjee, Director, Asia & Middle East, AyataCommerce</p>			
<p>Case Study : Tru Hair leverages VasyERP to optimize inventory and drive business growth across 2600 locations with Phygital solutions Adit Kapoor, Business Development Manager, Vasy ERP with M S Harsha, Founder, Tru Hair & Skin</p>			
<p>04:30 - 04:40 KEYNOTE: HOW LIVE SHOPPING CAN UNLOCK NEW REVENUE STREAMS FOR ECOMMERCE Akshay Khode, Growth Manager, Agora</p>			

PARALLEL SESSIONS

Hall 1 RETAIL TECH CASE STUDIES - Continues



SUCCESS STORIES ROOM 1 & 2 - Presentations by Finalists of Images Retail Awards to Jury - Schedule for Jurors & Nominees on Page 14 - 19






Hall 2	RETAIL THEATER	THINK TANK
<p>03:40 pm - 04:25 pm OPPORTUNITY TO CREATE SHARPER BRANDS FOR SPECIFIC SEGMENTS Explore the potential of crafting distinct brands for niche segments in this session. Learn how innovative positioning and retail formats can create compelling brand experiences that resonate with specific consumer groups. Discover strategies to capitalize on market opportunities and build stronger connections with your target audience for sustained growth and success.</p> <p>Panel: Aanchal Saini, CEO, Flyrobe Agnes Raja George, Founder & MD, Pipin Fashions & Retail Arun Sharma, Business Head - Retail, Wildcraft Ashim Patil, MD & CEO, i-TEK RFID Raghunandan Saraf, Founder & CEO, Saraf Furniture Vishal Mahajan, Founder & MD, Optimal Retail</p> <p>Moderator: Dhiraj Agarwal, CEO & Co-founder, Campus Sutra</p>	<p>03:30 pm - 04:15 pm RETAIL REALITIES: NAVIGATING DIVERSE MARKETS FOR OPTIMAL RETURNS Explore the dynamic landscape of retail spaces across India with Retail CXOs as they share invaluable insights from diverse markets spanning high streets, malls, and cities of all sizes. Delve into the nuanced discussion on maximizing returns while enhancing the dramatic allure of retail environments.</p> <p>Panel: Amar Preet Singh, Co-founder & COO, Neeman's Colonel Chandhoke, MD, Victorinox India Deepika Khare, National Head - BD, Caratlane & Shaya Ranjeet Thakur, VP & Head - BD, Subway India Shailina Parti, COO, Trent (Westside) Sumit S Suneja, Chief Expansion Officer & Head-International Markets, Bestseller Vivek Sandhwar, COO, Being Human Clothing</p> <p>Moderator: Anand Dutta, Associate Executive Director - Retail, CBRE</p>	<p>04:00 - 05.00 pm ROUNDTABLE: DELIVERING A STATE-OF-THE-ART ORDER FULFILMENT SOLUTION</p>  <p>Importance of faster & efficient order fulfilment that impacts Customer Loyalty. Managing Product Returns like a champ. Navigating the shift to newer ecommerce models.</p> <p>Panel: Amit Sarda, MD, Soulflower LLP Anupam Bansal, Director, Liberty Shoes Clement Decastro, Head of Operations, Lacoste India Deepak Chhabra, MD, Timex India Dhruv Toshniwal, CEO, The Pant Project Gautam Saraogi, Founder & CEO, Go Colors Harshil Salot, Co-founder, The Sleep Company Imran Virji, MD, Regal Brands Kunal Turukmane, VP - International Business, Integrated Planning, Strategy & PMO at Being Human Clothing K Radhakrishnan, Co-founder, Tata Starquik Kuber Kharbanda, E-commerce Director, Lakshita Fashions Lavish Soni, Business Head, The House of Rare Lokesh Wagadre, VP & Head of Tech, Kaya Mohit Rathod, Co-founder, Truly Desi Pradeep Krishnakumar, Co-founder, Zouk Priyanka Gupta, Director, GKB Opticals Raghav Agarwal, Director, V-Bazaar Rajesh Verma, CIO, Indian Terrain Satish Karunakaran, Director - Transformation, Pepe Jeans India Satish Rana, Head - Retail Sales, Supply Chain & Category Management, Jio- BP, Convenience Stores Shahroz Mirza, Business Head, Meena Bazaar Sumit Shah, Co-founder & Leads- Operations, Logistics & Supply Chain, Boheco Vin Sharma, Founder, Junior's Brands Zahid Ansari, VP - Information & Retail Technology, Forever New</p> <p>Moderator: John Paul Joseph, DHL Fulfilment Network Head, DHL Supply Chain</p>
<p>04:25 pm - 05:10 pm NAVIGATING THE DIGITAL FRONTIER: PERSONALIZATION AND TARGETED MARKETING STRATEGIES How marketers can overcome the ongoing challenge of effectively reaching and engaging with the target audience.</p> <p>Panel: Isha Chakraborty, Head of Brand Marketing, Clinikally Megha Agrawal, Marketing Head, Timezone Entertainment Prakash Patel, MD, Bhumi World Rajesh Sethuraman, VP - Brand Experience & CMO, Blackberrys</p> <p>Moderator: Harpreet Singh Tibb, Promoter, Tibbs Frankie</p>	<p>04:15 pm - 05:00 pm FUTURE OF MALL ECONOMICS Decoding the DNA of Shopping Centers' Profitability delves into understanding the essential elements that are likely to make dramatic transformation in operations of shopping centers.</p> <p>Panel: Aman Trehan, Executive Director, Trehan IRIS Bipin Gurnani, President & CEO, Prozone Intu Properties Harsh Bansal, Co-founder Unity Group & Vegas Mall Peayush Agarwal, CEO, V3S Vikas Surya Group Sadique Ahmed, CEO Pathfinder</p> <p>Moderator: Uddhav Poddar, MD, Bhumika Group</p>	



PARALLEL SESSIONS		
SUCCESS STORIES ROOM 1 & 2 - Presentations by Finalists of Images Retail Awards to Jury - Schedule for Jurors & Nominees on Page 14 - 19		
Hall 1	Hall 2	RETAIL THEATER
<p>04:40- 05:20 pm THE DILEMMA OF INTEGRATED MARKETING WITH SINGLE VIEW OF CUSTOMERS Navigate the challenges and opportunities inherent in creating a seamless and personalized customer journey across various marketing channels.</p> <p>Panel: Amrith Gopinath, CMO, DLF Retail Nandkishor Purohit, AVP Dunkin, Jubilant Food Works Lokesh Wagadre, VP & Head of Tech, Kaya Narendra Motwani, Head- Ecommerce & Digital Marketing, Malabar Gold and Diamonds Raj Gopal Nayak, CTO, Metro Brands Sathish Kumar, Head Corporate Strategy & CDC & Communications Officer, Brand Studio Lifestyle</p> <p>Moderator: Priyaranjan Manay, Head Marketing, Pepe Jeans India</p>	<p>05.10 pm - 05.20 pm  LILLIPUT LAND: HOW SMALL IS DRIVING INDIA'S MEGA CONSUMPTION STORY Rama Bijapurkar, Thought leader on market strategy and consumer behaviour</p> <hr/> <p>05.20 pm - 06.00 pm REDEFINING THE NEXT DECADE OF RETAIL The emergence of Direct-to-Consumer (D2C) brands opening physical stores marks a significant shift in the retail landscape, redefining the trajectory of the industry for the next decade.</p>  <p>Panel: Mandar Dandekar, Partner, Sorin Investments Rama Bijapurkar, Thought leader on market strategy and consumer behaviour Sanil Sachar, Founding Partner, Huddle Ventures Vinod Naik, Co-founder & Chief Business Officer, NewMe V Muhammad Ali, CEO, Forum Malls, Prestige Group Yogeshwar Sharma, Chief of leasing & BD, DLF Retail</p> <p>Moderator: S Raghunandan, Founder, LITE Store Co</p>	<p>05.00 pm - 05.30 pm FROM GROUND-BREAKING TO BREAKING GROUND Charting new regions and territories to capture the minds of Bharat's consumers. Unique insights from small cities and towns.</p> <p>Panel: Amit Garg, Head - BD, Cinopolis India Biswajeet Ghosal, VP - Retail & Business Development, Mufti Karan Pethani, AVP - Retail Real Estate, Reliance Retail Kapil Kumar Singla, Business Development Head, Jubilant FoodWorks Sumit Ghildiyal, Senior VP- Head BD & NSO, Lifestyle International- Max Division</p> <p>Moderator: Preeti Chopra, VP - BD - India & Global, Being Human Clothing</p> <hr/> <p>05.30 pm - 06.00 pm NAVIGATING RETAIL REALITIES: OLD VS. NEW MALL DYNAMICS Explore contrasting views on retail business strategies in established versus emerging mall environments.</p> <p>Panel: Mohsin Khan, National Head - BD, VIP Industries Sachin Damle, Director - Real Estate, Hardcastle Restaurants (McDonalds West & South) Sourav Talukdar, Sr. Manager - BD, Page Industries (Jockey) Neerav Sejpal, VP - BD, Spencer's & Nature's Basket</p> <p>Moderator: Gaurav Sachdeva, Retail Head - EBO and SIS, Bestseller India</p>

PARALLEL SESSIONS

5.30 - 6.30 pm : PRC PRIVILEGE MEMBERS CLUB LOUNGE - EXCLUSIVE MEET OF PRIVILEGE MEMBERS

HALL 1		RETAIL THEATER	
<p>06.00 - 07.30 pm</p>  <p>POWERED BY PINELABS</p>	<p>06.00 - 06.10 pm Welcome note by Pine Labs 06.10 - 06.30 pm FIRESIDE CHAT</p> <p>DIGITAL INDIA: FROM CONSUMERS TO CHECKOUTS</p> <p>Navnit Nakra, CRO, Pine Labs Kumar Rajagopalan, CEO, Retailers association of India (RAI)</p> <hr/> <p>06.30 - 07.30 pm Networking over Cocktails</p>	 	<p>06.00 - 06.30 pm</p> <p>FIRESIDE CHAT : CRYSTAL GAZING INTO INDIA'S RETAIL</p> <p>Guest Speaker: Kunal Bahl, Co-founder - Snapdeal, Titan Capital & AceVector Group</p> <p>Host: Neha Bothra, Author, anchor, and podcaster @forbesindia</p>
 <p>Powered by ETPD Elevating Retail Performance</p>	<p>08.00 - 09.00 pm</p> <p>INDIARETAILING.COM FELICITATIONS OF DIGITAL ICONS</p> <p>09.00 pm onwards COCKTAILS, ENTRAINMENT & DINNER</p>		<p>06.30 - 07.00 pm</p> <p>BRUSH, CANVAS & A PHYGITAL STORE Inspirational Story of a maverick designer</p> <p>Juan de Lascrain, CEO, Dream Big World</p> <hr/> <p>07.00 - 08.00 pm COCKTAILS</p>

HALL 2 - 08.00 pm onwards



RETAIL UNPLUGGED
LIVE MUSIC NIGHT WITH MANTRA

Followed by *Let's Party*
Cocktail & Dinner

Wednesday, 8th May 2024 | 8 pm Onwards | Hall 2, Phygital Retail Convention

BESTSELLER

PHYGITAL RETAIL CONVENTION (PRC)

AGENDA - Day 2 | Thursday, 9th May 2024

08:30 am ...	Registration and Networking
09.30 am - 10.00 am	Morning Intros

10.00 am - 12.20 pm - PARALLEL SESSIONS

SUCCESS STORIES ROOM 1 & 2 - Presentations by Finalists of Images Retail Awards to Jury - Schedule for Jurors & Nominees on Page 14 - 19

HALL 1	HALL 2	RETAIL THEATER
<p>10.00 am - 10.10 am KEYNOTE: WHEN CONTEXTUAL COMMERCE DRIVES THE PHYGITAL BUSINESS Sandip Hazra, Director, PwC India</p> <hr/> <p>10.10 am - 12.20 pm RETAIL TECH CASE STUDIES Tech.NXT 2024 brings live case studies by tech solution providers along with their retail partners</p> <p>Case Study : Unleashing Retail Potential : How Being Human used Onebeat's AI capabilities to improve Inventory Efficiency Shashikant Jangir, Engagement Manager, Onebeat</p> <hr/> <p>Case Study Niraj Jaipuria, Founder & Director, BI Retail & David Chelladurai, Business Head, Khimji Ramdas Retail, Oman</p> <hr/> <p>Case Study : Data harness for Quick Commerce Success Murali Balan, Co-founder, Tenovia</p> <hr/> <p>Case Study : Efficient Fulfilment process, Increased Sales and Order Processing with Reduced Returns - Metallica & BrambleBerry Prabhu Vasudevan, Vice President, TEJAS Software</p> <hr/> <p>Case Study : Big Leap for D2C Brands: Racing to 10x and Beyond Karan Goyal, Founder & CEO, Kreative Digitals</p> <hr/> <p>Case Study : How Pepe Uses Omnichannel Strategies to Enhance the Customer Experience. Satish Karunakaran, Director Transformation, Pepe Jeans India & Venkat Nott, Founder & CEO, Vinculum Group</p>	<p>Powered By </p> <p>Conducted by Siddhartha Basu,</p> <p>Father of Indian television quizzing</p> <p>Participants: ABFRL Being Human Clothing Bestseller Landmark Group Rare Rabbit Raymond Trends Footwear United Colors of Benetton</p>	<p>10.00 am - 11.00 am - MASTERCLASS BUILDING CUSTOMER CENTRIC BUSINESSES IN AN OMNICHANNEL WORLD</p> <hr/> <p>11.00 am - 11.40 am THE RETAIL CXO'S MASTERPLAN In a world of constant change and innovation, how do CXO's set a clear set of parameters for evaluating fit-for-purpose market shifts and innovations? Profitably growing a retail business is more than about innovation (tech or otherwise). How do CXOs arrive at a wise integration of Strategy, Talent and Processes?</p> <p>Panel: Jugal Mistry, Founder, Bombay Trooper Raghav Somani, Founder & CEO, Headphone Zone Sandip Kanti Bakshi, COO, Astromueller Shaishav Mittal, Founder & CEO, Lovely Bake Studio Shannon D'Souza, Founder, KC Roasters</p> <p>Moderator: Mohit Rathod, Co-founder, Truly Desi</p> <hr/> <p>11.40 am - 12.20 pm LEASECRAFT: FUTURE RETAIL SPACES The session promises shopping centres and retail professionals an immersive journey into the dynamic world of retail real estate. Discover how to transform mall spaces into thriving hubs of innovation and retail excellence. Gain actionable insights and strategies to maximize every square foot, ensuring unparalleled success in the evolving retail landscape.</p> <p>Panel: Abhinav C Ajmera, President, Omaxe Ankit Chhabra, VP Retail, SPR Construction C S Kaul, MD, Beyond Squarefeet Frankline Sen, AVP - Retail Leasing & BD - Luxury Retail, Paras Buildtech Gurvineet Singh, Chief Business Officer - Leasing, Lakeshore India Management Nandini Taneja, VP ReachPro Group Rohit Gopalani, SVP- Head Leasing, Marketing & Corp Comm, Inorbit Malls</p> <p>Moderator: Atul Talwar, Director- Business Development, Pacific Malls</p>

PARALLEL SESSIONS



SUCCESS STORIES ROOM 1 & 2 - Presentations by Finalists of Images Retail Awards to Jury - Schedule for Jurors & Nominees on Page 14 - 19

HALL 1	Hall 2	RETAIL THEATER
<p>12.20 pm - 12.30 pm RETAIL TECH CASE STUDIES Case Study Increasing existing customer sales by 15% - Myth or Reality (Whitehouse and CASA Retail AI)</p>	<p>12.20 pm - 01.00 pm A BIG BILLION MALL IN INDIA - WHAT'S THE SECRET SAUCE? A Big Billion mall is one that does a Gross Turnover of Rs.100 Cr per month or Rs.1200 Cr per annum. Out of approximately 1000 malls in India, only 28 malls are members of the Big Billion Club. Hear from the experts from the retailer and developer fraternity who have made it happen.</p>	<p>12.20 pm - 12:27 pm SEIZING THE SUSTAINABILITY WAVE IN RETAIL STORE DESIGN Prerna Mohan talks about how eco-friendly materials to energy-efficient lighting, it's all about creating spaces that thrive responsibly while delivering exceptional experiences and driving footfalls.</p> 
<p>12.30 pm - 12.40 pm KEYNOTE UNLOCKING GROWTH: THE POWER OF SEO FOR ECOMMERCE BRANDS Boni Satani, Co-founder, Zestard Technologies</p>	<p>Panel: Rajendra Kalkar, Business Head - Retail & Hospitality, Adani Realty Syed Mohammed Aslam, MD, Skill Promoters - Sarath's City Capital Mall, Hyderabad Yogeshwar Sharma, Chief of leasing & BD, DLF Retail Pankaj Renjhen, COO & Jt. MD, Anarock Pramod Arora, CEO, PVR INOX</p>	<p>12.27 pm - 12:30 pm THE CHANGING LANDSCAPE OF MEN'S ETHNIC WEAR IN INDIA Bidyut Bhanjdeo, CBO - Ethnix, Raymond</p>
<p>12.40 pm - 01.20 pm VERTICAL INTEGRATION AND SUPPLY CHAIN AGILITY Explore opportunities for vertical integration and supply chain agility to enhance speed-to-market and reduce lead times.</p> <p>Panel: Ajay Rao, Founder & CEO, Emiza Inc Gopinath R, VP - Supply Chain, Inst. Sales & BD, Arvind Fashions Karan Singla, COO, The Sleep Company Mohd Saif, Business Head, Bigbasket Munishwar Srivastava, Head Of Operation's, Hong's Kitchen, Jubilant FoodWorks Piyush Agarwal, VP- Supply Chain, Pepperfry Satish Karunakaran, Director - Transformation, Pepe Jeans India Satish Rana, Head - Retail Sales, Supply Chain & Category Management, Jio- BP, Convenience Stores Sumit Shah, Co-founder & Leads- Operations, Logistics & Supply Chain, Boheco</p> <p>Moderator: Ranjan Sharma, CIO & Head-Supply Chain, Bestseller India</p>	<p>01.00 pm - 01.20 pm FIRESIDE CHAT : CUSTOMER-CENTRICITY IN UNIFIED COMMERCE: Enhancing the Retail Experience Across Channels</p>  <p>Guest Speaker: Vinod Kapote, Head IT, Trent</p> <p>Host: Bhavesh Doshi, Vice President, ETP Group</p>	<p>12.30 pm - 01:20 pm RETAIL STORES OF THE FUTURE Reinventing the excitement of in-store shopping. A closer look at the new age retail stores, its value proposition to the new age consumers and taking shopping experience to the next level.</p> <p>Panel: Akash Srivastava, Head - BD, Raymond Mohsin Dokaria, GM- BD & Projects, Orra Nitin Bansal, Head-BD, Miniso Lifestyle Paul Warren, Head-Convenience Business, India, Reliance BP Mobility Suman Chattopadhyay, Head - Business Development, Wakefit Innovations Vishal Shah, Head - Store Development : Good Flippin Burgers</p> <p>Moderator: Dr. (H.C.) Dheeraj Dogra, Chief Sales & Marketing Officer, MVN Infra</p>

PARALLEL SESSIONS

SUCCESS STORIES ROOM 1 & 2 - Presentations by Finalists of Images Retail Awards to Jury - Schedule for Jurors & Nominees on Page 14 - 19

HALL 1	Hall 2	RETAIL THEATER	THINK TANK
<p>01.20 pm - 02.00 pm DECODING SHOPPER BASED VALUE CREATION Join Retail industry captains as they unveil actionable insights on driving shopper-driven commercial capability, strategic intent, and achieving commercial excellence in today's competitive market landscape.</p> <p>Panel: Avinash Kant, President, Jubilant FoodWorks Gautam Saraogi, Founder & CEO, Go Colors Gokul Dharan, COO, Papa Don't Preach Karan Mehta, CEO, Easybuy (Landmark Group) Lavish Soni, Business Head, The House of Rare Prashant Issar, Founder, Ishaara (Stratix Hospitality) Rajiv Bhatia, Business Head - The Gift studio, RPSG Group Shailina Parti, COO, Trent (Westside) Sharad Madan, Director & Co founder, Khubani Group Bel Cibo Hospitality Vikram Bothra, Director, Chandan Retail - Askaran Binjraj</p> <p>Moderator: Ankur Shiv Bhandari, Founder, Asbiverse Group</p>	<p>01.20 pm - 02.00 pm HOW TO MAXIMIZE THE CUSTOMER EXPERIENCE & REVENUE POTENTIAL IN RETAIL IN SHOPPING CENTRES</p> <p>Panel: Arun Sharma, Business Head - Retail, Wildcraft Ashish Gupta, VP - Business Development, Pacific Malls Gaurav Pande - EVP & Business Head, Popeyes Madhav Rao, CSO Pathfinder Nitin Bir, Vice President, Infiniti Mall Parag Shah, Director, Kisna Diamond & Gold Jewellery Ravinder Choudhary, VP, Vegas & Unity One Elegante Sunil Munshi, Business Head - Retail, Brigade Group</p> <p>Moderators: Sakshi Goel, Associate Executive Director - Retail, CBRE</p>	<p>01:20 pm - 02.00 pm TRANSIT RETAIL: OPTIMIZING REVENUE POTENTIAL AND PASSENGER EXPERIENCE Capturing the imagination of consumer on the move.</p> <p>Panel: Amit Gupta, Head - BD, Lacoste India Indranil Banerjee, AVP & Head BD, Wow! Momo Foods Kumar Saurabh, CEO, Planet Retail Holdings - Accessorize London Sneha Jain, Head-BD, Hidesign Retail Vijay Poddar, Head of Ops & BD, Rare Planet Handicrafts Vishal Telkar, Head - BD, Burman Hospitality - Taco Bell</p> <p>Moderator: Viren Razdan, MD, Brand-nomics</p>	<p>01.00 pm - 02.00 pm HOW CAN SEAMLESS CUSTOMER EXPERIENCE BACKED BY INTELLIGENCE UNLOCK GROWTH FOR YOUR ECOMMERCE BRAND?</p>  <p>Panel: Abhinav Midha, VP - Sales, GoKwik Abhishek Ramanathan, Co-founder & COO, Nua Woman Ankur Amin, CEO, Extra Butter India Arth Chowdhary, CEO, Insidefpv Avnish Anand, Co-founder & COO, CaratLane Ayush Aggarwal, Director, Rasayanam Enterprises Harsh Hari Modi, Co-founder & CEO, Mulmul Imran Virji, MD, Regal Brands Isha Chakraborty, Head of Brand Marketing, Clinikally Lokendra Singh Ranawat, Co-founder & CEO, Wooden Street Manish Patil, Founder, Pengu Ninad Umargekar, Hello Modern Luxury Gear Piyush Agarwal, VP- Supply Chain, Pepperfry Rajesh Kadam, CEO, Inc.5 Shoes Shifali Singla, VP - Product & SCM, Lacoste</p> <p>Moderator: Joyeeta Ghosal, Director - Marketing, GoKwik</p>
<p>02:00 - 02.40 pm LUNCH / Guided Tour of PRC with Images Team</p>			

02.40 pm - 04.00 pm - PARALLEL SESSIONS

HALL 1	Hall 2	RETAIL THEATER	THINK TANK
<p>02:40 - 03.20 pm REVOLUTIONIZING LIFESTYLE CATEGORIES WITH FAST FASHION PRINCIPLES How to emulate the principles of fast fashion to revolutionize lifestyle categories. Actionable insights for driving innovation and staying ahead in the dynamic world of lifestyle retail.</p> <p>Panel: Avnish Anand, Co-founder & COO, CaratLane Jo Black, CEO & Co-founder, bbase Design Group Priyanka Gupta, Director, GKB Opticals Rajiv Merchant, President Retail, Indo Count Kumar Saurabh, CEO, Planet Retail Holdings - Accessorize London</p> <p>Moderator: Apeksha Gupta, CEO, John Jacobs</p>	<p>02:40 - 03.20 pm RETAIL ON FAST TRACK - Mantras of New Age Business Creators Founders, entrepreneurs, and industry experts to share insights, strategies, and best practices for accelerating retail business growth in the new age of commerce.</p> <p>Panel: Abhijeet Anand, Founder & CEO, abCoffee Abhishek Ramanathan, Co-founder & COO, Nua Woman Anant Tanted, Founder & CEO, The Indian Garage Company (TIGC) Harsh Hari Modi, Co-founder & CEO, Mulmul Joseph Paul George, ED, Vismay Jugal Mistry, Founder, Bombay Trooper Lokendra Singh Ranawat, Co-founder & CEO, Wooden Street Manish Patil, Founder, Pengu Prabhkiran Singh, Founder & CEO, Bewakoof Yash Kotak, Co-founder, Boheco</p> <p>Moderator: Neha Kant, Founder & Director, Clovia Lingerie</p>	<p>02:40 - 03.20 pm GROCERY CONSUMER BEHAVIOR: ONLINE AND IN-STORE SHOPPING Delve into the intricacies of grocery consumer behavior and explore the nuances between online and in-store shopping experiences, deciphering key differences, and uncovering strategies to optimize customer engagement and satisfaction across both channels.</p> <p>Panel: Avishek Banerjee, Head of Monetisation, Category, Strategic Initiatives & Brand Partnership, The New Shop Damodar Mall, CEO - Grocery, Reliance Retail Mayank Gupta, Co-founder, Food Square Namit Gupta, MD, Honey Money Top Rahul Nayak, Executive Director, Spencer's Retail</p> <p>Moderator : Evgeny Chernikov, COO, Yango Tech</p>	<div style="text-align: right;">  </div> <p>02.40 pm - 03.40 pm ROUNDTABLE: AI-POWERED IN-STORE ANALYTICS FOR SUCCESS Join retail industry leaders as they delve into mitigating risk, ensuring safety, and optimizing performance through advanced in-store analytics. Explore features like visitor counting, family tracking, repeat shoppers, demographics analysis, and anti-shoplifting measures for enhanced efficacy. Experience Automated Visual Inspection, generating real-time insights and reports across multiple locations at the click of a button.</p>
<p>03:20 - 04.00 pm ELEVATING CUSTOMER EXPERIENCE THROUGH SEAMLESS OMNICHANNEL RETAIL STRATEGIES Omnichannel retailing is not just a buzzword; it's a strategic imperative for retailers looking to thrive in a competitive market. This topic will delve into the intricacies of crafting a cohesive omnichannel strategy that enhances customer experience and effectively guides shoppers through their journey, from discovery to purchase and beyond.</p> <p>Panel: Abhinav Midha, Vice President Sales, GoKwik Anil Menon, CIO, Lulu Group Yogendra Kumar Singh, CIO/Head-IT and SAP, Barista Coffee Vinod Kapote, Head IT, Trent Jyoti Deswal, Director - Modern Trade & E-commerce Business, Lenovo India Vaskar Bhattacharya, Strategic Business Development Head, Ginesys</p> <p>Moderator: Suman Guha, CPTO, Reliance Retail</p>	<p>03:20 - 04.00 pm RESOURCE ALLOCATIONS How to balance investments in technology and expansion initiatives to drive long-term value creation for the company.</p> <p>Panel: Rahul Agrawal, CEO, Barbeque Nation Pradeep Krishnakumar, Co-founder, Zouk Sanjay Vakharia, Co-founder & CEO, Spykar Lifestyles Sujata Biswas, Co-founder, Suta</p> <p>Moderator: Rajesh Jain, MD & CEO, Lacoste India</p>	<p>03.20 - 03.40 pm</p> <p>FIRESIDE CHAT</p>	<p>Panel: Anupam Bansal, Director, Liberty Shoes Arun Sharma, Business Head - Retail, Wildcraft' Ashish Bansal, BFL, Country Head, Brandfolio Biswajeet Ghosal, VP - Retail & Business Development, Mufti Debdeep Sinha, CBO - Apparels, Raymond Deepika Khare, National Head - BD, Caratlane & Shaya Dhaval Raja, Chief General Manager, Senco Gold and Diamonds Gaurav Sachdeva, Retail Head - EBO and SIS, Bestseller India Gautam Saraogi, Founder & CEO, Go Colors Imran Virji, MD, Regal Brands Mayank Mohan, Partner & CEO, Mohanlal Sons Nitin Pandey, COO, Timezone Entertainment Pulkit Gupta- Head Projects - Convenience Retail, Jio BP Raghav Agarwal, Director, V-Bazaar Rajesh Kadam, CEO, Inc.5 Shoes Ritu Agarawal, Chief Digital Officer & Ecommerce Business Head, Soch Apparels Sachin Agarwal, COO, Nature's Basket Sandip Kanti Baksi, COO, Astromueller Vivek Sandhwar, COO, Being Human Clothing</p> <p>Moderator: Dhaval Vora, Co-founder & CEO, AVIDTechVision</p>

04.40 pm - 06.30 pm - PARALLEL SESSIONS		
THINK TANK - ROUNDTABLES & PRIVATE MEETINGS		
HALL 1	HALL 2	RETAIL THEATER
<p>04:00 - 04.40 pm INNOVATION FOR SUCCESS IN RETAIL Transforming Products, Communication, Display, and Service. Join consumer brands and retailers in exploring the pivotal role of innovation across product development, communication strategies, display techniques, and service delivery. Discover how forward-thinking approaches drive customer engagement, foster brand loyalty, and unlock new avenues for growth in the dynamic retail landscape.</p> <p>Panel: Avinash Tripathi, VP, Concept Head - Freshpik & Fresh Signature, Reliance Retail Dhaval Raja, Chief General Manager, Senco Gold and Diamonds Gaurav Pande - EVP & Business Head, Popeyes Raghav Somani, Founder & CEO, Headphone Zone Tanya Biswas, Co-founder, Suta</p> <p>Moderator: Mohit Khattar, CEO, Graviss Foods - Baskin Robbins</p>	<p>04.00 pm - 04.40 pm TOP PRIORITIES OF RETAIL LEADERS: AI AND PHYGITALISATION From mobilizing business innovations to increasing phygital capabilities, the discussion will feature prominent retail leaders talk about their vision on value creation, customer engagement and preparedness towards transforming company culture and playing a crucial role in change management and managing complex AI technology deployment and adoption.</p> <p>Panel: Apeksha Gupta, CEO, John Jacobs Pranav Rungta, CEO, Mint Hospitality Tushar Ved, President, Apparel Group</p> <p>Moderator: Tarak Bhattacharya, ED & CEO, Mad Over Donuts</p>	<p>03:40 - 04.30 pm CO-RETAILING: THE FUTURE OF RETAIL COLLABORATION FOR FS BRANDS F&B has successfully experimented the co-retailing concept. What could be the opportunities in future?</p> <p>Panel: Avishek Banerjee, Head of Monetisation, Category, Strategic Initiatives & Brand Partnership, The New Shop Indranil Banerjee, AVP & Head BD, Wow! Momo Foods Shubham Tiwari, Business Development, Bikanervala Retail Rahul Sharma, BD Head - Popeyes, Jubilant FoodWorks Srinivasa Roa, Business Head, Wild Bean Cafe - Reliance BP Mobility</p> <p>Moderator: Shubhramshu Pani, Managing Partner, TRETA advisory</p>
<p>04:40 - 05.20 pm THE THEATRE OF PHYSICAL RETAIL While offline is making a strong comeback across all verticals of retail, the in-store universe has perhaps irreversibly changed. Consumers who've been wooed by digital experiences, are expecting a merger of offline and online worlds in this physical shopping experiences too. For retailers, luckily, technology has advanced by leaps and bounds to deliver these, and more. The potential to create 'drama' and offer theatrical shopping experiences that are also intelligent in functionality has never been higher.</p> <p>Panel: Muskaan Arora, Founder & CEO, 11 Owest Rajneesh Sharma, Head-IT, Campus Activewear Shahroz Mirza, Business Head, Meena Bazaar Vin Sharma, Founder, Junior's Brands Zahid Ansari, VP - Information & Retail Technology, Forever New</p> <p>Moderator: Juhi Santani, Director & Creative Head, Retale Design</p>	<p>04:40 - 05.30 pm HOW TO ENHANCE CUSTOMER EXPERIENCES, OPTIMIZE OPERATIONS, AND DRIVE GROWTH? Explore innovative approaches to delight customers, optimize efficiency, and accelerate business expansion. Learn from industry experts and successful brands to gain actionable insights for driving sustained growth and competitive advantage.</p> <p>Panel: Abhishek Raj, COO, Lacoste India Karan Tanna, Founder & CEO, Ghost Kitchens India Harpreet Singh Tibb, Promoter, Tibbs Frankie Kabir Jeet Singh, Founder, Burger Singh Kapil Pathare, Director, VIP Clothing Mayank Mohan, Partner & CEO, Mohanlal Sons Nitin Pandey, COO, Timezone Entertainment Santosh Tyagi, Founder & MD, Ghoomar & Dakshin Bhog Restaurants</p> <p>Moderator: Mithun Appaiah, CEO, Wow! Momo FMCG</p>	<p>04:30 - 05.00 pm FIRESIDE CHAT DESIGN DYNAMICS TO DELIVERY DYNAMICS QUICK COMMERCE - early learnings from AI-powered dark store model. Fashion influenced consumers lifestyle and behaviour and has been one of the strongest drivers to motivate their intention to buy and adopt new products. And hence it holds significance in the broader retail landscape. The concept of fast fashion helped other categories, in particular personal electronics, to encourage consumers to move fast with trends. However, the new age Quick Commerce concepts have proved that it's not just the design dynamics but the delivery dynamics that can fast change the way shoppers shop. What are the early learnings from the dark store model that is powered by AI-powered system helping with the ordering, picking, packing, fulfilment, delivery & reverse logistics processes? This chat with the lessons learned and innovations pioneered in retail will offer valuable insights and strategies that can be explored for application beyond food and medicines retail channels.</p> <div data-bbox="1360 1128 1696 1323" data-label="Image"> </div> <p>Guest Speaker: Madhav Kasturia, Founder, Zippee (LEFT)</p> <p>Host: Vineet Gautam, CEO, Bestseller India (RIGHT)</p>

04.40 pm - 06.30 pm - PARALLEL SESSIONS	
THINK TANK - ROUNDTABLES & PRIVATE MEETINGS	
HALL 1	RETAIL THEATRE
<p>05.20 - 06.00 pm DIGITAL DNA: THE BACKBONE FOR SCALE</p> <p>For a retailer, scale is key to gathering economies of scale and building long-term profitability. Retailers with a digital DNA are discovering that tech is boosting market insight, unifying teams, communication of organisational priorities with great clarity and creating access to new markets and consumers like never before. Driven by increasingly more custom solutions, Market Identification, Market Entry Strategy, Customer Acquisition, Hyper-targeted Marketing, Predictive Analytics, Demand Forecasting are becoming the backbone of retailers looking to build growth, but not at the cost of profitability.</p> <p>Panel: Amit Arora, CIO, SHR Lifestyles Ketan Chunchanur, SVP & Head Modern Trade, Ecommerce & Omnichannel, Modenik Lifestyle Lokesh Wagadre, VP & Head of Tech, Kaya Kuber Kharbanda, E-commerce Director, Lakshita Fashions Mohit Malik, CTO, Chaayos Vaibhav Baweja, Head- Ecommerce, Bestseller India</p> <p>Moderator: Meheriar Patel, Group CIO & CDO, Jeena Company</p>	<p>05.00 - 05.10 pm KEYNOTE</p> <p>05.10 - 05.50 pm FUTURE OF CINEMAS IN MALLS</p> <p>To maximize utilization and appeal to a broader audience, cinemas and FECs may evolve into multi-purpose entertainment spaces that offer a variety of experiences beyond traditional movie screenings or arcade games. This could include hosting live events, concerts, esports tournaments, or interactive exhibitions within the venue.</p> <p>Panel: Anish Patel, Founder & MD, Connplex Smart Theater Ashish Kanakia, CEO, Moviemax Cinemas Devang Sampat, MD, Cinopolis India Pramod Arora, CEO, PVR INOX Amit Sharma, MD - Entertainment, Miraj Group Tushar Dhingra, Co-founder & CEO, Dhishoom Cinemas</p> <p>Moderator: Anuj Kejriwal, CEO & MD, Anarock</p>
<p>06.00 pm - 06.40 pm CHANNEL-AGNOSTIC RETAIL</p> <p>For a consumer-facing brand, stability of experience is of paramount importance, because consumers relate brands to stories and memories. And that is not going to change. While eCommerce has enabled scale, 24/7 accessibility and convenience, Mobile Commerce takes this a few clicks further, with retail-on-the-go platforms – particularly relevant in India with 650 million smartphone users. Because customers typically behave differently across channels, the challenge lies in being truly Omnichannel: Integrating the disparate offline and online channels through unified customer databases, supply chain management, fulfilment, marketing, operations – while still delivering the exact same brand experiences and memories.</p> <p>Panel: Akash Valia, SVP-Strategy (Alliances), Pharmeas (API Holdings) Arun Naikar, Chief of Ecommerce, FabIndia Brajesh Singh Rawat, Director - Digital, Matahari Hardik Shah, CTO, Impresario HandMade Restaurants Manoj Patel, CIO, Safari Mayur Pathak, Omnichannel Product Leader, Kushal's Fashion Jewellery Swarndeeep IS Guram, Co-Founder, Logic ERP Solutions</p> <p>Moderator: Vipin Gupta, CTO, Starbucks</p>	<p>05.50 - 06.10 pm Keynotes</p> <p>06.10 - 07.00 pm MALLS OF INDIA: TAKING RETAIL FAR AND WIDE</p> <p>Malls have evolved into dynamic hubs shaping consumption trends, catering to diverse consumer preferences, and acting as key influencers in driving consumption. How malls can partner with retailers to foster innovation and bring newer excitements for them and consumers alike?</p> <p>Panel: Abhishek Bansal, ED, Pacific Group Nissan Joseph, CEO, Metro Brands Rohan Anand, Director, Virtuous Retail Shibu Philips, Director - Shopping Malls, Lulu Group India Samir Srivastava, CEO, Looks Salon Vasco Santos, Global Sales & Leasing Director, Ingka Centres</p> <p>Moderator: Rajneesh Mahajan, CEO, Inorbit Malls</p>



06.30 - 07.30 pm : EVENING COCKTAILS & NETWORKING/ PRIVATE PARTY

07.30 - 08.00 pm



5 minutes Story
of
Retail Leaders
#Untold Stories
#Mega Life Lessons #BoldOpinions
#Outstanding Outcomes
#Biggest Business Dreams

followed by Q&A

SOLOx Speakers



Damodar Mall
CEO — Grocery
Reliance Retail

Harpreet Tibb
Promoter
Tibbs Frankie

Neha Kant
Founder & Director
Clovia Lingerie



Samir Srivastava
CEO
Looks Salon

Sujata Biswas & Tanya Biswas
Co-Founders
Suta

08.00 - 08.30 pm

ON THE RAMP

08.30 - 10.00 pm

IMAGES RETAIL AWARDS

10.00 pm onwards

GALA DINNER

08.30 - 10.00 pm



CHAIRMAN OF THE JURY
Bijou Kurien, Chairman, Retailers association of India

On Ground Jury

Anand Ramanathan, Partner, Strategy & Operations Consulting, Deloitte India
Ankur Shiv Bhandari, Managing Director, Asbiverse Group
Ankur Singh, Partner, Kearney
Anuj Golecha, Co-Founder, Venture Catalysts
Anurag Mathur, Partner, Bain & Company
Ashish Dhir, Executive Vice President (Consumer and Retail), 1Lattice
Benu Sehgal, Consultant Leasing, Gulshan Homz
Bimal Sharma, Head - Retail, CBRE South Asia
Devangshu Dutta, Founder & Chief Executive, Third Eyesight
Govind Shrikhande
Harshita Gandhi, Founder & Principal Advisor, Fulcrum CPG Labs
K Ramakrishnan, MD - South Asia; Worldpanel Division, Kantar
Madhumita Mohanty, Retail Consultant and Educator
Manish Sapra, Brand & Retail Consultant
Nandini Kelkar, Director Customer Research, Frost & Sullivan (MEASA)
Nivedita Sinha, Principal, Kearney
Dr. Puneet Mansukhani, Partner Advisory & Global Retail Head Digital & Technology Transformation, KPMG India

Rajiv Mehta, Managing Director & General Partner, Athera Venture Partners
Rajiv Singla, Business Relationship Manager (ACL), Holcim Services (South Asia)
Ravi Kapoor, Retail & Consumer Sector Leader - India, PWC
Sadashiv Nayak, Retail Advocacy
Sandip Hazra, Director & Lead Ecommerce & Omnichannel Implementation, PwC
Sharad Nagpal, Senior Director, JLL India
Shardah Uniyal, Retail Industry Thought Leader
Shrenik Gandhi, Co-Founder, White Rivers Media
Shubhranshu Pani, Managing Partner, Treta advisory
Sreedhar Prasad, Former Partner, Consumer & Internet Business Advisor, KPMG India
Vasanth Kumar, Strategic coach, Mentor
Véronique Poles, Luxury Lifestyle Fashion Consultant, Advisor - India; Poles Luxe Consulting
Vinay Hinge, Managing Partner, VH Consulting
Viren Razdan, MD, Brand-nomics
Yogesh Samat, Executive Director, Grauer & Weil (India)

Online Jury

Dr. Kaustav Sengupta; Principal Investigator and Director Insights- VisionXt; NIFT, Chennai
Harmeet Bajaj, Fashion and Lifestyle Consultant Marketing and Communication; Education
Harsh Khara, Vice President, SORIN
Kanika Vohra, Co- Founder, ICH Creative Consulting and ICH NEXT™
Pankaj Karna, Managing Director, Maple Capital Advisors
Puneet Dudeja, Director - Business Development, South Asia, WGSN
Saloni Nangia, President & Managing Partner, Technopak
Sreyoshi Maitra, South Asia Domain Lead - Shopper, Kantar
Sumit Keshan, Managing Partner, Wipro Consumer Care - Ventures
Vidya Sen, NIQ Bases Lead, South Asia NielsenIQ
Zoeb Ali Khan, Founding Member (Senior Associate), Sauce.vc

JURY SCHEDULE

SUCCESS STORIES ROOM 1 & 2 - Presentations by Finalists of IMAGES RETAIL AWRDS to Jury

8th May, 2024 @ PRC DAY			8th May, 2024 @ PRC DAY		
TIME	SUCCESS STORIES ROOM - 1		TIME	SUCCESS STORIES ROOM - 2	
10:00 to 10:40	Celebrity Endorsed Campaign				
10:45 to 11:10	Discount Sales Campaign		10:00 to 11:25	Social-Media Campaign	
11:15 to 11:45	Social Cause Campaign		11:30 to 12:15	Launch Campaign	
11:50 to 13:10	Festival Sales Campaign		12:20 to 13:05	Brand Debut (Retail Launch)	
13:15 to 13:40	In-store Campaign		13:10 to 13:45	Concept Store Launch (Retail Launch)	
NETWORKING LUNCH			NETWORKING LUNCH		
14:30 to 15:10	Multi-Media Campaign		14:30 to 15:35	Flagship Store Launch (Retail Launch)	
15:15 to 16:20	Seasonal Campaign		15:40 to 16:30	New Outlet Launch (Retail Launch)	
9th May, 2024 @ PRC DAY 2			9th May, 2024 @ PRC DAY 2		
TIME	SUCCESS STORIES ROOM - 1		TIME	SUCCESS STORIES ROOM - 2	
10:00 to 11:05	Retail Design		10:00 to 11:25	Start-up	
11:10 to 12:05	Visual Merchandising		11:30 to 11:40	Employee Practices	
12:00 to 13:20	Brand Retailer Partnership		11:45 to 12:20	Customer Service	

NOMINEES' SCHEDULE
SUCCESS STORIES ROOM 1 & 2 - Presentations by Finalists of IMAGES RETAIL AWARDS to Jury

8th May, 2024						
TIME	SUCCESS STORIES ROOM 1	NOMINEES		TIME	SUCCESS STORIES ROOM 2	NOMINEES
10:00	Celebrity Endorsed Campaign	BAGLINE X Arjun Rampal & Rinku Singh		10:00	Social-Media Campaign	Re-launching Nobero
10:05		Forever New X Pooja Hegde		10:05		Chaayos Chai Frappe - #AisaBhiHoSaktaHai
10:10		JACK&JONES Ranveer Singh AW'23		10:10		Ethnix by Raymond: Saath Sajengey toh Khoob Jachengey
10:15		Kushal's Fashion Jewellery X Tara Sutaria		10:15		Cafe'ccino: Celebrating 50th Century? Cafeccino was already brewing
10:20		Madame X Tara Sutaria		10:20		#nourish On The Go: Refreshing Records one knock at a time
10:25		Park Avenue x Lakme Fashion Week 2023		10:25		idli.com: The Burger Makeover
10:30		Performax X Indian Football Association		10:30		Triumph: Take me as I am - Celebrating Individuality
10:35		SMART Bazaar X Madhuri Dixit		10:35		Nykd by Nykaa #AllBoobsareBeautiful
10:40		W X Anushka Sharma		10:40		Nykd By Nykaa X Anshula Kapoor
10:45	Discount Sales Campaign	Being Human Clothing: Salman Khan Birthday "Mera Birthday, Meri Christmas"		10:45	Boutique Living: Caressa Collection	
10:50		Ghoomar Traditional Thali Restaurants Turns 5		10:50	Rogan Nahi, Wrogn Hai	
10:55		MAX Mania Sale		10:55	MAX URB_N LAUNCH	
11:00		Mohanlal & Sons One rupee loot		11:00	The Body Shop: Changemaking Beauty	
11:05		Shopper's Stop: Use of AI to increase engagement and conversion		11:05	Being Human CLOthing: Dil Ki Awaaz	
11:10		The Raymond Shop: End-of-Season Sale		11:10	Easybuy #FindYourAwesome!	
11:15	Social Cause Campaign	CKC Jewellers: 'BEJEWELLED PAST'		11:15	The House of Rare	
11:20		Hong's Kitchen - Souper Hero Campaign		11:20	MAX Friendship Day	
11:25		Lawrence and Mayo: Largest Human Spectacle Formation		11:25	Reliance Jewels - Valentine's Day 2024	
11:30		LuLu Hypermarket: Transforming Futures		11:30	abCoffee India's highest rated and award winning coffee company	
11:35		Max Friendship Day		11:35	Copper Chimney launch at Pune Wakad	
11:40		The Body Shop: Spark a change		11:40	Fresh Signature	
11:45		Travel Food Services: Embracing Social Responsibility and Inclusivity		11:45	KIRTILAL KALIDAS JEWELLERS: One Touch Jhumka	
					Launch Campaign	

NOMINEES' SCHEDULE

SUCCESS STORIES ROOM 1 & 2 - Presentations by Finalists of IMAGES RETAIL AWRDS to Jury

8th May, 2024

TIME	SUCCESS STORIES ROOM 1	NOMINEES	TIME	SUCCESS STORIES ROOM 2	NOMINEES
11:50	Festival Sales Campaign	Amante: Style Up the Season AW'23 Vogue Collection	11:50	Launch Campaign	MAX Largest Vastrakalam
11:55		Bata: Every Walk A Rampwalk	11:55		Nature's Basket Artisan Pantry
12:00		Copper Chimney: Postcards from Punjab	12:00		Rarerism launch at Inorbit Hyderabad
12:05		Domino's Diwali Campaign	12:05		SSBeauty: Guinness World Record
12:10		Ghoomar Traditional Thali Restaurants: Ghana Jashn	12:10		Tibb's Frankie: ProtiRoti
12:15		LuLu Hypermarket: LuLu Wali Diwali	12:15		SEIKO: A watch launched in a non-watch store
12:20		Mad Over PrintQuick Commerce paving way to Festival sales	12:20	Brand Debut	Dakshin Bhog
12:25		MAX Fashion: Culture inspired largest mannequin display	12:25		Fashion World by Trends
12:30		MAX: Unbelievable	12:30		Junior Killer
12:35		Prestige: ShubhUtsav	12:35		Popeyes
12:40		SMART Bazaar Bestival Sale	12:40		Sai Teerth Theme Park
12:45		Spykar: Threads of Love	12:45		Samba Square
12:50		Taneira: Weaving a Tapestry of Festive Celebrations	12:50		Swadesh
12:55		The Body Shop: Spark a Change	12:55		VERO MODA GIRL
13:00		V-Mart: Fashion Ka Pyar Har Tayohar	13:00		Wet'nJoy Waterpark & Amusement Park
13:05		Wellness Forever: Wellness Mahotsav 2023	13:05		Wow! Kulfi
13:10	Wow! Momo: Stirring the Senses	13:10	Concept Store Launch	Being Human, Infiniti Mall, Mumbai	
13:15	Being Human Clothing: Denim Recycling Initiative	13:15		Hush Puppies, Lulu Mall, Trivandrum	
13:20	Cinépolis India: Eat Like Everyone's Watching	13:20		Nature's Basket, Phoenix Palladium Mall, Mumbai	
13:25	Mad Over Donuts: Women's Day	13:25		NY Cinemas, Heer Palace, Kanpur	
13:30	Pepe Jeans x KTM	13:30		Rare Rabbit, Inorbit Mall, Hyderabad	
13:35	Spykar: It's All about Her	13:35		South Tiffin House, Versova, Mumbai	
13:40	Wild Bean Cafe: Fuel to Food & Beyond	13:40		Spykar, Phoenix Palladium, Mumbai	
NETWORKING LUNCH			13:45	NETWORKING LUNCH	

NOMINEES' SCHEDULE

SUCCESS STORIES ROOM 1 & 2 - Presentations by Finalists of IMAGES RETAIL AWARDS to Jury

8th May, 2024

TIME	SUCCESS STORIES ROOM 1	NOMINEES	TIME	SUCCESS STORIES ROOM 2	NOMINEES
14:30	Multi-Media Campaign	Pepe Jeans	14:30	Flagship Store Launch	Aadyam Handwoven (An Aditya Birla Initiative)
14:35		Car&Bike Mahindra First choice	14:35		Benetton, Chogm Road,Goa
14:40		Ethnix by Raymond	14:40		Deco Window, DLF Mall Of India, Noida
14:45		Reliance Jewels	14:45		Fresh Signature,Infiniti Mall, Mumbai
14:50		Trends Footwear	14:50		Ghoomar-Porvorim, Goa
14:55		Tibb's Frankie	14:55		Home Centre-Mall of Asia, Bengaluru
15:00		Domino's	15:00		Kainalli, Rajouri Garden, Delhi
15:05		Spencers	15:05		Palaxi Cinemas -HiLITE Mall, Kerela
15:10		Bata	15:10		Payal Singhal-Kala Ghoda,Mumbai
15:15	Seasonal Campaign	Amante Luxeheat Thermal Collection	15:15	New Outlet Launch	SSBeauty Quest Mall, Kolkata
15:20		Being Human Clothing: Autumn Winter collection- Alizeh	15:20		The House of Rare - Jewel of India, Jaipur
15:25		C Krishniah Chetty Jewellers: Gem Z Elegance	15:25		Wild Bean Café's cafe -Reliance Corporate Park, Navi Mumbai
15:30		Chaayos: Brewing World Cups	15:30		Snitch
15:35		Charles & Keith F/W'24 Seasonal Campaign Launch	15:35		Swadesh, Jubilee Hills,Hyderabad
15:40		Hong's Kitchen: Tibetan Food Festival	15:40		abCoffee, Reliable Tech Park, Mumbai
15:45		Kirtilal Kalidas Jewellers: The Bandhan Collection	15:45		Amanté, Hyderabad, Aurangabad, Lucknow
15:50		Kushal's Fashion Jewellery: You Are The Occasion	15:50		Aquamagicaa, Surat
15:55		Kushal's Fashion Jewellery: Love That Shines	15:55		Balenzia, Mumbai International Airport
16:00		MAX Style Min price	16:00		Being Human, Infiniti Mall, Mumbai
16:05		The House of Rare: A Year of Creative Storytelling	16:05		H&M, Mall of Ranchi, Ranchi
16:10		Triumph	16:10		Little Tags Luxury, Mumbai
16:15	V- Mart #FreshFashionFix	16:15	MOD-Powai & Colaba, Mumbai		
16:20	Aurelia	16:20	Mohanlal Sons, Jodhpur, Rajasthan		
			16:25	Si Nonna's, Jio World Plaza,Mumbai	
			16:30	The Organic World, Kadubeesanahalli, Bengaluru	

NOMINEES' SCHEDULE

SUCCESS STORIES ROOM 1 & 2 - Presentations by Finalists of IMAGES RETAIL AWARDS to Jury

9th May, 2024

TIME	SUCCESS STORIES ROOM 1	NOMINEES	TIME	SUCCESS STORIES ROOM 2	NOMINEES
10:00	Retail Design	Bagline, House of Luxury Bags	10:00	Start-Ups	abCoffee
10:05		Being Human Clothing	10:05		Anaar.in
10:10		Bombay Brasserie	10:10		Auspice
10:15		Burger Singh	10:15		Banner & Co
10:20		Easybuy	10:20		Chupps
10:25		Ethnix by Raymond	10:25		Dawn Lee by Jain Roots
10:30		Freshpik	10:30		Feeling Perfume Bar
10:35		Hush Puppies	10:35		Gulabs
10:40		Levi's Jamnagar	10:40		Kapiva Ayurveda
10:45		MAX	10:45		Krunchillo
10:50		Meena Bazaar	10:50		Mad Over Print
10:55		Mohanlal Sons	10:55		Naagin Sauce
11:00		South Tiffin House	11:00		Natch Snacks
11:05		Wildbean Cafe	11:05		Plix
11:10	Visual Merchandising	Azorte 3D Window Display	11:10	Praacheen Vidhaan	
11:15		Being Human Clothing: Denim DNA	11:15	Si Nonna's	
11:20		Ethnix by Raymond, MI Road Jaipur	11:20	South Tiffin House	
11:25		Ghoomar Traditional Thali Restaurants	11:25	The Organic World	
11:30		Imagicaa World	11:30	Saffron Lifestyle: Saffron World Cup - Innovative Employee Incentive Programme	
11:35		Lakshita fashions	11:35	Raymond: The Victory Tale through focused execution	
11:40		ONLY ArtVerse	11:40	V-Mart: Fastest Emerging PWD Diversity inclusion organization	
				Employee Practices	

NOMINEES' SCHEDULE

SUCCESS STORIES ROOM 1 & 2 - Presentations by Finalists of IMAGES RETAIL AWARDS to Jury

9th May, 2024

TIME	SUCCESS STORIES ROOM 1	NOMINEES	TIME	SUCCESS STORIES ROOM 2	NOMINEES
11:45	Visual Merchandising	Reliance Fashion World	11:45	Customer Service	Ambriona Cacao Blends
11:50		United Colors of Benetton, Chogm Road, Goa	11:50		Azorte
11:55		United Colors of Benetton: AW 24	11:55		JACK&JONES
12:00		V Mart	12:00		Lakshita
12:05		VERO MODA	12:05		Natch
12:00	Brand Retailer Partnership	Cadbury's & Wellness Forever	12:10		Necessity
12:10		ARG Anti Roach Gel & Reliance SMART	12:15		Spencer's
12:20		Coca-Cola & Cinépolis	12:20		The House of Rare
12:30		Diageo India & Spencer's Retail			
12:40		Genteel & MORE Retail			
12:50		HI Catman & Reliance SMART			
13:00		Natch & Nature's Basket			
13:10		Nature Day & SMART Bazaar			
13:20		Payal Singhal & Azorte			

Note:

Agenda Session Titles, brief, speakers, dates and timings are subject to change

***Confirmation Awaited**