



AGENDA

7th May, WEDNESDAY - DAY 1

Note: Agenda Session Titles, brief, speakers, dates and timings are subject to change

PRC SCOPE covers

All Retail Businesses Across Formats, Channels & Categories Including Food & Grocery, Food Service, Fashion & Accessories, Athleisure & Sports, Footwear, Jewellery & Watches, Consumer Electronics & Durables, Luggage & Outdoor, Hobbies, Leisure, Books, Music & Gifts, Pet Care, Home & Interiors, Health & Wellness (including Salon, Spa & Fitness Centres), Beauty & Personal Care, Eyewear, Baby & Kids, Pharmacy & Healthcare, Entertainment (Multiplex, FECs, Gaming), Automotive Retail, and Travel Retail and more..

09.00 am onwards		REGISTRATION & NETWORKING	
10.00 - 12.30 pm		THE ATRIUM	
10.00 - 10.10 am PRC WARM UP MC: Anish Trivedi, President & CEO, Alenka Media		10.30 - 10.45 am RETAIL LEVEL-UP: THE ENTERTAINMENT EDITION Images Group + CBRE Report Launch & Overview Nikhil Bhatia, Managing Director, Capital Markets & Land, CBRE India Amitabh Taneja, CMD, Images Group Shruti Rajkumar, Vice President, Invest India Bimal Sharma, Head - Retail & Alternatives, CBRE	
10.10 - 10.20 am WELCOME ADDRESS Bhavesh Pitroda, CEO, IMAGES Group			
10.20 - 10.30 am WHAT'S NEW AT PRC AND WHAT YOU CAN'T MISS Vineet Chadha, COO - Retail, IMAGES Group			
10.45 - 10.55 am		KEYNOTE: FROM THREADS TO TRENDS: NAVIGATING SUPPLY CHAIN COMPLEXITY IN APPAREL RETAIL	
		P Senthilkumar, Sr. Partner, Vector Consulting	
 10.55 - 11.55 am FRONTLINES OF THE INFINITE: STEERING THE NEW RETAIL ORDER		<p>The inaugural fireside chat opens PRC 2025 with a thought-provoking conversation among three of India's most respected voices in brand and retail leadership. As global attention converges on India's explosive growth trajectory and rapidly evolving consumption patterns, this dialogue explores the defining forces reshaping the retail landscape—from digital acceleration and consumer shifts to talent, leadership, and brand trust. Anchored in long-term vision and purposeful innovation, the session sets the tone for PRC 2025—offering a strategic compass for leaders navigating the infinite possibilities of India's retail future.</p> <p>GUEST SPEAKERS: Harish Bhat, Former Brand Custodian, Tata Sons & bestselling author Shiv Shivakumar, Thought Leader & Management Thinker</p> <p>HOST: B S Nagesh, Chairman, Shoppers Stop Ltd. & Founder, TRRAIN</p>	
 11.55 - 12.05 pm INFINITE INDIA, INFINITE CUSTOMERS: ARE YOU READY FOR THE FUTURE OF RETAIL?		Bhavesh Doshi, Vice President, ETP	
12.05 - 12:15 pm		INDIA PHYGITAL REPORT - AI in Retail, Report Presentation	
		Ravi Kapoor, Partner & Leader, Retail and Consumer, PwC Sameer Kanegaonkar, Partner, Customer Transformation, PwC Mandar Korlahalli, Director, Customer Consulting, PwC Kushan Shah, CTO & Co-Founder, FYND Bhavesh Pitroda, CEO, IMAGES Group	

7th May, WEDNESDAY - PRC DAY 1 @ THE ATRIUM continued**12.15 - 02.00 pm** **THE ATRIUM****12.15 - 12.30 pm****FIRESIDE CHAT: AI-Powered Transformation in Retail: Driving the Future of Commerce****GUEST SPEAKER:** Ravi Kapoor, Partner & Leader, Retail and Consumer, PwC**HOST:** Kushan Shah, CTO & Co-Founder, FYND**12.30 - 01.15 pm****THE INFINITE LEAP: MAPPING INDIA'S TRILLION-DOLLAR RETAIL TRAJECTORY**

As India emerges as one of the most vibrant consumer markets in the world, this high-powered panel brings together industry frontrunners to chart the country's unprecedented retail expansion. From the sharp rise in digital-first consumption to the unlocking of Tier 2 and 3 markets, the session examines the new playbook for growth in an economy poised to cross the trillion-dollar retail threshold. Leaders will dissect key trends driving omnichannel adoption, consumer behavior shifts, capital infusion, and the rise of homegrown brands—all while navigating the complexities of scaling in a market that's as diverse as it is dynamic. This conversation lays out the strategic imperatives for brands and investors eyeing India's next big leap.

Panel:

Harsh V Bansal, Co-founder, Unity Group

Salil Kumar, Director, CRC Group

Kumar Nitesh, CEO - Ajio Business, Trend Footwear - Reliance Retail

Peter Heijsteeg, SVP Growth, Pathfinder Global (RetailGPT)

Anchor: Pramod Arora, CEO, PVR Inox**01:15 - 01:25 pm****KEYNOTE: THE DATA-DRIVEN RETAIL REVOLUTION: POWERING CUSTOMER-CENTRIC GROWTH WITH SALESFORCE**

Sridhar Hariharasubramanian, Senior Director, Salesforce

01:25 - 02:00 pm**FIRESIDE CHAT: AI IN RETAIL****GUEST SPEAKER:** Mukesh Bansal, Founder, Myntra, Cure.fit & Nurix**HOST:** Anish Trivedi, President & CEO, Alenka Media**02.00 - 02.45 pm** **LUNCH****02:00 pm onwards** **LUNCH FOLLOWED BY FELICITATIONS OF PRIVILEGE MEMBERS
@ MEMBERS LOUNGE****02:45 - 04:20 pm** **THE ATRIUM****02.45 - 03.25 pm****INFINITE TRENDS: MAPPING WHAT MOVES THE NEW CONSUMER**

In a landscape defined by constant evolution, staying ahead of consumer preferences is both a challenge and an opportunity. This session brings together retail trendsetters and format innovators to decode what's resonating with India's new generation of shoppers. From high-growth categories and emerging formats to unexpected shifts in how and where people buy, the discussion will spotlight what's rising, what's fading, and how retailers can align with the pulse of an infinite, ever-curious market.

Panel:

Aakash Gupta, MD & CEO, Crossword Bookstores

Raghav Verma, Co-Founder, Chaayos

Sahil Malik, CEO, Da Milano

Yogesh Chaudhary, Director, Jaipur Rugs

Anchor: Kumar Nitesh, CEO - Ajio Business, Trend Footwear - Reliance Retail

7th May, WEDNESDAY - PRC DAY 1 @ THE ATRIUM continued**03.25 - 05.45 pm****THE ATRIUM****03.25 - 03.35 pm****KEYNOTE: LOCATION INTELLIGENCE FOR RETAIL POWERED BY "GIS"**

Agendra Kumar, Managing Director, Esri India

03.35 - 03.45 pm**KEYNOTE: AI DATA CLOUD FOR RETAIL & CONSUMER GOODS**

Nikhil Malhotra, Enterprise Account Director, Snowflake

03.45 - 04.30 pm**INFINITE EXPERIENCE: ORCHESTRATING SEAMLESS JOURNEYS ACROSS TOUCHPOINTS**

Customer experience is no longer defined by individual channels—it's shaped by how effortlessly they connect. As retail enters a new era of convergence, this opening session explores how leading brands are reimagining the customer journey through advanced CX platforms, intelligent CRM systems, and real-time behavioral insights. From in-store interactions to digital engagements, discover how technology is helping retailers deliver truly unified, personalized experiences at every touchpoint—phygital and beyond.

Panel:

Jagpreet Pabla, Head of Product & Technology, McDonalds (Hardcastle Restaurants)

Kunal Mehta, CIO, Arvind Fashions

Ranjan Sharma, CIO & Head Supply Chain, Bestseller

Satish Karunakaran, CIO Director Transformation IT & SCM, Pepe Jeans

Vinod Kapote, Head IT, Trent

Anchor: Kanika Bhalla, Chief Revenue Officer, INCREFF**04.30 - 04.50 pm****FIRESIDE CHAT: HARNESSING THE POWER OF AI AND UNIFIED COMMERCE IN RETAIL****GUEST SPEAKER:** Vinod Kapote, Head IT, Trent**HOST:** Bhavesh Doshi, Vice President, ETP**04.50 - 05.00 pm****KEYNOTE: CREATING BELOVED SPACES IN INDIAN MALLS****Madhu Joshi, Managing Director, M K Illumination India****05.00 - 05.45 pm****INFINITE EQUILIBRIUM: THE CXO BLUEPRINT FOR GROWTH AMID CHAOS**

In a retail landscape marked by infinite disruptions and equally infinite possibilities, the role of the CXO is being redefined. This session explores how India's retail leaders are architecting sustainable growth by balancing visionary innovation with operational pragmatism. From aligning talent and technology to fine-tuning strategy and execution, the conversation dives into how CXOs filter noise, prioritize what truly matters, and build future-ready enterprises in a market where the only constant is change.

Panel:

Anurag Katriar, Founder, Indigo Hospitality

Devang Sampat, Managing Director, Cinapolis

Gopal Asthana, CEO, Tata CliQ

Rajneesh Mahajan, CEO, Inorbit Malls

Shriti Malhotra, Executive Chairperson, Quest Retail - House of Beauty

Anchor: Vineet Gautam, Industry Veteran, Fashion and Retail Advisor**GO TO NEXT PAGE for Day 2 Agenda @ THE ATRIUM >>>>**



PHYGITAL RETAIL CONVENTION

07-08 May 2025

JIO WORLD CONVENTION CENTRE, MUMBAI



INFINITE INDIA

THE WORLD'S FASTEST GROWING RETAIL MARKET



RETAIL TECH.NXT

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AGENDA

8th May,

THURSDAY - DAY 2

09.00 am onwards	REGISTRATION & NETWORKING
10.30 - 02.00 pm	THE ATRIUM
10.30 - 01.10 pm 	 <p>Conducted by Siddhartha Basu, Father of Indian television quizzing</p>
01:10 - 01:20 pm	KEYNOTE: Muhammad Ali, CEO, Forum Malls, Prestige Group
 <p>01:20 - 02:00 pm FIRESIDE CHAT INFINITE BHARAT: REDEFINING RETAIL WITH REACH, RELEVANCE & RELIANCE</p> <p>Reliance Retail is rewriting the rules of Indian commerce by creating one of the most inclusive, tech-enabled, and customer-first retail ecosystems in the world. From bridging India's digital and physical retail landscapes to serving the diverse needs of Bharat's shoppers, JioMart's omnichannel approach is expanding access, enhancing convenience, and driving meaningful change at scale. As India's consumption story enters a new phase, discover how JioMart is unlocking infinite possibilities—powered by technology, trust, and transformation.</p> <p>GUEST SPEAKER Sandeep Varaganti, CEO of JioMart</p> <p>HOST: Samir Kuckreja, Founder & CEO, Tasanaya Hospitality</p>	
02.00 - 03.00 pm	LUNCH
03.00 - 04.00 pm	THE ATRIUM
 <p>3:00- 3:15 pm FIRESIDE CHAT: UNRAVELLING THE 144 YEAR OLD RETAIL START-UP!</p> <p>GUEST SPEAKER: Mayank Mohan, Owner, Mohanlal Sons</p> <p>HOST: Niraj Jaipuria, Founder & Director, BIRetail.AI</p>	
 <p>03.15 - 04.00 pm INFINITE OPERATIONS: THE COO AGENDA IN NEW AGE RETAIL</p> <p>In an era where the pace of change is relentless—from digital acceleration and supply chain volatility to evolving consumer expectations and hybrid retail models—the role of the Chief Operating Officer has never been more critical. This session brings together leading COOs to unpack the operational imperatives of India's new age retail. From rethinking cost-efficiency and scalability to managing omnichannel complexity and in-store experience delivery, this dialogue explores how COOs are balancing agility with structure, innovation with execution, and speed with sustainability. As Infinite India reshapes consumption and commerce, the COO lens offers a unique vantage point into the strategies required to build resilient, responsive, and future-fit retail enterprises.</p> <p>Panel: Abhishek Raj, COO, Lacoste India Amar Preet Singh, Co Founder & COO, Neeman's Jai Mohan Bihani, COO, Domestic Home Textile Business, Welspun Global Brands Karan Singla, COO, The Sleep Company Vivek Sandhwar, COO, Being Human Clothing</p> <p>Anchor: Amitabh Suri, CEO, USPA, Arvind Brands</p>	

8th May, THURSDAY - PRC DAY 2 @ THE ATRIUM continued**04.00 - 04.50 pm** **THE ATRIUM****04.00 - 04.15 pm****KEYNOTE: Ali Al Hosni, ACEO, Muscat Grand Mall****04.15 - 04.55 pm****INFINITE COMMERCE: HOW SMART CHECKOUT AND INTEGRATED RETAIL SYSTEMS****DRIVE OMNICHANNEL GROWTH**

As omnichannel retail becomes the standard, not the exception, brands must rethink how they connect the dots between their storefronts, digital platforms, inventory systems, and checkout experiences. Today's most successful retailers are those who blend deep operational integration with conversion-focused customer experiences, creating a seamless journey from product discovery to fulfillment. This panel brings together experts at the intersection of commerce infrastructure and customer experience design to explore how a tightly connected backend and a smart, flexible frontend are redefining how modern retail operates.

Panel:

Abhinav Midha, Vice President- Sales, GoKwik
Anand Baldawa, CEO, thinKitchen
Khushboo Ahuja, Ecommerce & D2C Head, Spykar
Rajneesh Sharma, Head of IT, Campus Activewear
Rohit Khetan, Chief Marketing & Sales Officer, Ginesys

Anchor: Surabhi Khosla, Editor, IMAGES Group**04.55 - 05.40 pm****INFINITE STAGE: THE NEW THEATRE OF PHYSICAL RETAIL**

As physical retail stages a powerful comeback, the rules of in-store engagement are being rewritten. Today's shoppers, shaped by seamless digital experiences, now expect the same intelligence, interactivity, and personalization in offline environments. This session explores how technology is transforming physical spaces into immersive, theatrical journeys—where storytelling meets smart functionality, and every square foot becomes a stage for innovation. From sensory design to phygital integration, discover how retailers can turn their stores into Infinite Stages of experience, expression, and emotional connection.

Panel:

Juhi Santani, Founder & Director, Retale Designs
Kavita Tiwari, VP, Head - Business Expansion & New Projects, IRHPL Group of Companies
Nishant Poddar, CMO & Head Retail Experience, WROGN
Rajesh Sharma, CEO, Kalatmak Spatial Systems
Rakesh Ajila, Sr Director - Real Estate & Brand Expansion, cure.fit (cult.fit)
Sahil Kansal, Head Of Property Development & Design, Infiniti Retail - Croma
Dhaval Raja, Chief General Manager, Senco Gold and Diamonds

Anchor: Anand Dutta, Associate Executive Director, CBRE**05.30 - 07.30 pm** **NETWORKING BREAK - COCKTAILS & MORE****07.30 - 08.30 pm**
LIVE ON THE
RAMP**08.30 pm onwards**
IMAGES RETAIL AWARDS
Followed by
Cocktails, Celebrations & Dinner**GO TO NEXT PAGE for Day 1& 2 Agenda @ RETAIL THEATRE >>>>**



AGENDA

7th May, WEDNESDAY - DAY 1



11.00 am - 12.00 noon

INFINITE PERSPECTIVES: THE RETAIL TECH.NXT OPEN HOUSE

Kicking off the Retail Tech.NXT convention, this high-energy open house brings together thought leaders from across the four quadrants of tech-powered retail—Productivity, Commerce, Experience, and Innovation. In this dynamic exchange, expect sharp insights, unexpected trends, and on-ground realities from their domains. From transformative technologies in supply chains and omnichannel breakthroughs to next-gen customer experiences and AI-led innovations, this opening conversation sets the tone for two days of deep exploration into how tech is rewriting the rules—and future—of retail in Infinite India.

Panel:

Devesh Sinha, Director Ecommerce, Pepe Jeans
Lokesh Wagadre, VP & Head IT, Kaya Limited
Ranjit Satyanath, Sr. VP - IT & Digital, The Indian Hotels Company Limited
Rupali Surve, Head Ecommerce, Inorbit Malls
Rupendra Kumar Nigam, Head of IT, Spykar
Sujit Sarangi, VP | Business Head- Spotzero, Hamilton Housewares (Milton)
Sujoy Mitra, Head - Technology, Tim Hortons India
Vrushali Parab, Marketing Head (GM), The Belgian Waffle Co.

Anchor: Niraj Jaipuria, Founder & Director, BIRetail.AI and Bhavesh Pitroda, CEO, IMAGES Group

12:00 - 12:15 pm

CUSTOMER RETENTION AND SALES GROWTH IN DOUBLE DIGITS : CAN IT BE DONE?

CASE STUDY BY CASA Retail AI

Andrew Kushlani, Assistant Manager, Mufti
Saima Himayun, Chief of Staff, Unilet Stores
Sathiyarayanan RV, Founder & CEO, CASA Retail AI

12:15 - 12:30 pm

EMPOWERING RETAIL MERCHANTS WITH MAXIMUM VALUE

CASE STUDY BY Enigmatic Smile

Chandra Bhushan, Country Head- India, Enigmatic Smile
Dhiraj Wankhede, Senior Manager- Marketing, Enigmatic Smile

12:30 - 12:45 pm AUDIENCE SPEAKS

12:45 - 01:30 pm

INFINITE IDENTITIES: AI-POWERED PERSONALIZATION IN A FRAGMENTED WORLD

As customers interact across an expanding universe of platforms and devices, creating a unified, intelligent view of the shopper has become both a necessity and a challenge. This session explores how the complexity of integrated marketing in an age of infinite touchpoints are navigated at retail. With AI and advanced martech platforms at the core, the conversation will dive into unlocking real-time personalization at scale—balancing data privacy, identity resolution, and meaningful engagement. From siloed systems to omnichannel orchestration, this dialogue decodes how retailers can transform fragmented signals into a seamless, insight-driven brand experience.

Panel:

Anisa Virji, Head of E-commerce, Regal Shoes
Indresh Pradhan, CIO, Apparel Group India
Pallavi Barman, CMO, HRX by Hrithik Roshan
Paritosh Bindra, VP Ecommerce, BlackBerry
Praveen Shrikhande, CDIO, ABFRL

Anchor: Anupama Bhardawaj, VP - Client Success, GreenHonchos

01.30 - 02.30 pm

LUNCH

7th May, WEDNESDAY - PRC DAY 1 @ RETAIL THEATRE continued



02.30 - 03.15 pm

INFINITE COMMERCE: THE NEW CODE OF SEAMLESS SHOPPING

In this thought-provoking session, industry leaders and experts will deep dive into the new code of seamless shopping—a framework that blends smart inventory management and advanced delivery solutions to create a truly interconnected retail experience. The discussion will explore how these innovations are reshaping the integrated retail landscape, driving both operational efficiency and customer satisfaction.

Panel:

Bhavprita Harshawardhan , Director - Digital Solution, Avery Dennison
Juie Talavia, Senior Business Development Manager, ClickPost
Rajesh Sethuraman, VP- Brand Experience, Blackberrys
Sandeep Mistry, CDIO, Novel Jewels (ABFRL)
Shahroz Mirza, Business Head, Meena Bazaar
Yash Kotak, Co-founder & CMO, Boheco

Anchor: Siddhant Damani, Director, Strategy, PwC



03.15 - 04.00 pm

INFINITE BUZZ: KEEPING THE CUSTOMER HOOKED WITH EVER-EVOLVING CONCEPTS

In a time when attention is fleeting and choices are endless, how can malls, brands, and retailers keep the experience fresh, exciting, and worth stepping out for? This dynamic session explores how new-age concepts are setting the tone for continuous customer engagement.

Hear from pioneers who are not just creating moments but building momentum.

We'll also spotlight the rise of specialty centres, outlet malls, and niche retail formats – redefining the idea of destination shopping. What makes these concepts click with today's audiences? How do we test, scale, and sustain them?

From innovation to execution, join us for stories, strategies, and signals that help build an Infinite Buzz – where curiosity meets commerce, and excitement never goes out of style.

Panel:

Ashish Gupta, VP - Business Development, Pacific Malls
Avinash Tripathi, Vice President, Concept Head - Freshpik & Fresh Signature, Reliance Retail
Muhammed Fawaz, CEO, Hilite Mall
Prakash Patel, MD, Bhumi World Factory Outlet
Rohit Gopalani, CBO, Inorbit Malls
Sumit S Suneja, Chief Expansion Officer & Head - International Markets, Bestseller

Anchor: Munish Khanna, CBO, Express Avenue



04.00 - 04.15 pm

FIRESIDE CHAT: EVOLUTION OF PHARMA RETAIL IN INDIA

HOST: Dr. Sujit Paul, Group CEO, Zota Healthcare Ltd (Davaindia Generic Pharmacy)\



04.15 - 05.00

INFINITE VISIBILITY: SMARTER RETAIL AND eCOMMERCE THROUGH CONNECTED SUPPLY CHAINS

In today's fast-paced retail world, success depends on how well you can see and respond to what's happening across your supply chain. From warehouses to store shelves, and from online orders to rural delivery routes, visibility is everything. This session brings together retail technology leaders to explore how connected platforms and smart insights are transforming how retailers: Track products in real time across stores, warehouses, and transit, Use item-level visibility (powered by technologies like RFID) to reduce losses and improve stock accuracy, Predict demand and respond quickly to changing customer needs

Panel:

Ashim Patil, MD & CEO, i-TEK RFID
Nikhil Sharma, Vice President - Technology, ElasticRun
Shifali Singla, VP- Product & SCM, Lacoste
Harsh Lal, Co-founder, The Souled Store
Pooraan Jaiswal, Group CIO, TBZ
Dr. Sandeep Kothaari, CTO, Speciality Group
Raghav Agarwal, Director, V-Bazaar
Vijay Vashisht, Vice President, Safexpress

Anchor: Surabhi Khosla, Editor, IMAGES GROUP

7th May, WEDNESDAY - PRC DAY 1 @ RETAIL THEATRE continued



05.00 - 05.45 pm

INFINITE PACE: THRIVING IN THE AGE OF INSTANT RETAIL

In a world where speed defines satisfaction, retail is being transformed by the immediacy of quick commerce, the intimacy of D2C models, and the virality of social selling. This session explores how brands and retailers are reimagining their strategies to meet the demands of today's impatient consumer—collaborating across ecosystems, leveraging data, and adopting agile models to deliver faster, smarter, and more personal experiences. As the boundaries between convenience and loyalty blur, this conversation reveals how to keep up—and lead—in the era of infinite expectations.

Panel:

Arun Sharma, Business Head, Retail, Wildcraft

Nimish Shah, Co-Founder, Nexon Universe

Rakesh Jallipally, VP & Business Head, Flipkart

Sumit Ghildiyal, Sr. VP - Head Retail Business Development & NSO, Landmark Group

Anchor:

N P Singh, BD Director, Samsonite

06.00 TO 08.00pm

Cocktails by Consortium @ Café

06.30 pm- 07:30 pm

**THE EVENING OF RETAIL TITANS
NETWORKING COCKTAILS**

08.00 pm- 09:00 pm

FELICITATIONS OF RETAIL ICONS

Followed by

COCKTAILS& ENTERTAINMENT& GALA DINNER



AGENDA

8th May,

THURSDAY - DAY 2

**RETAIL
TECH.NXT**
RETAIL TRANSFORMATION CURATED

11.00 - 11.40 am

INFINITE EFFICIENCY: ENGINEERING AGILE RETAIL OPERATIONS

As India's retail scale expands, operational agility becomes a critical differentiator. This session explores how cutting-edge technologies like RFID, ERP systems, and merchandise planning tools are driving real-time decision-making, leaner inventories, and smarter stores. Leaders discuss the transformation of back-end operations into engines of speed, scalability, and precision.

Panel:

Apoorv Sen, COO, Iconic Fashion

Lakhsbir Singh, Retail Head, Killer Jeans

Lokesh Wagadre, VP & Head IT, Kaya Limited

Mayank Gupta, Chief Growth Officer, Stovekraft

Rajesh Verma, CTO, CIO, Digital LEAD, Indian Terrain Fashions

Anchor: Inaayat Rehmat Guram, Director Enterprise Innovation, Logic ERP

8th May, THURSDAY - PRC DAY 2 @ RETAIL THEATRE continued

11.40 - 12.00 noon

HIMALAYA'S PIVOT: FROM PHYSICAL RETAIL TO PHYGITAL EXCELLENCE - Case Study by Wondersoft

Sabhari Shankar Chidambaran, CEO, Wondersoft

Ananthanarayan Narasimhan, Head of IT, Himalaya Wellness



12.00 - 12.45 pm

INFINITE SPACES: FINDING THE NICHE IN INDIA'S EXPANDING RETAIL LANDSCAPE

As India's retail footprint expands, the future of malls is no longer about scale alone—it's about smart positioning, flexible formats, and experience-driven design. This session brings together shopping centre professionals to decode how retail spaces are evolving into agile, multi-dimensional ecosystems. From identifying micro-market niches to crafting adaptable leasing models and curating high-performing tenant mixes, the discussion explores how to unlock value in every square foot within the infinite canvas of Indian retail.

Panel:

Atul Talwar, Director - Business Development, Pacific Development Corp

Dr. Renu Singh, Director - Sales and Marketing, Aarize Group

Frankline Himadri Sen, VP - Retail Leasing & Business Development, Paras Buildtech

Jayen Naik, COO, Nexus Malls

Munish Khanna, CBO, Express Avenue

Nandini Taneja, Regional Director, Reach Group

Rehan Huck, VP & Head Leasing, DLF shopping Malls

Rohit Gopalani, CBO, Inorbit Malls

Anchor: Bimal Sharma, Head - Retail & Alternatives, CBRE



12.45 - 01.30 pm

INFINITE RETAIL: AI-POWERED JOURNEYS FROM STOREFRONT TO SERVICE

Artificial intelligence is no longer a back-end enabler—it's reshaping how retailers engage, operate, and grow. This session brings together retail technologists and AI innovators to explore how intelligent systems are redefining customer journeys across both digital and physical channels. From hyper-personalized engagement and predictive analytics to smart automation at the point of service, discover how AI is powering the next era of retail—seamless, intuitive, and insight-led.

Panel:

Abhishek Ramanathan, Co-founder & COO, Nua Woman

Grellier Bernard, General Manager, Asia (Retail), Diebold Nixdorf

Kiran Komatla, Group CTO, Restaurant Brand Asia

Manoj Patel, CIO, Safari

Pooja Morani, Principal, Account SE, Salesforce

Vikash Kumar, CIO, Bazaar Style

Anchor: Bhavesh Pitroda, CEO, IMAGES Group

01.30 - 02.30 pm

LUNCH



02.30 - 02.45 pm

AUDIENCE SPEAKS

8th May, THURSDAY - PRC DAY 2 @ RETAIL THEATRE continued



02.45 - 03.30 pm

INFINITE FOOTPRINTS: CRACKING THE CODE OF PROFITABLE EXPANSION

In the pursuit of growth, retailers face the paradox of infinite market potential and finite margins. This session brings together business development leaders to decode the art and science of expansion—balancing ambition with caution, and scale with sustainability. From evaluating location readiness and catchment promise to optimizing formats and minimizing risk, the conversation explores how brands can expand intelligently in an evolving and competitive landscape. As pressure mounts to grow fast and profitably, this session offers actionable insights on building a footprint that's both wide and wise.

Panel:

Alok Dharadhar, Head, Nexon Omniverse
Ankur Kohli, Head - Real Estate & BD, Projects & Excellence, Bata South Asia
Arijit Dutta, CFO, Pepe Jeans India
Dhruv Garg, Co-Founder & CEO, Global Republic
Gaurav Jain, Head Leasing, M3M
Kartik Shankar, Country Head - Growth, Campus Activewear
Mallikarjuna Yarabolu, CRO, Arvind Fashions
Manik Dhodi, Director - Real Estate, Adidas

Anchor: Sakshi Goel, Associate Executive Director, CBRE



03.30 - 03.50 pm

FIRESIDE CHAT: BUILDING THE NEXT ₹3000CR BRAND: META X BLINK'S PLAYBOOK FOR SCALING MODERN RETAIL

Sadhvi Dhawan, Vice President - Media, Blink Digital and Sameer, Partner Manager, Meta



03.50 - 04.00 pm

KEYNOTE:

THE NEW RETAIL HEATMAP: CITIES, LOCATIONS & BRANDS WINNING THE CONSUMER SHIFT

Tanuja Rai Pradhan, Founding Team Member, ClarityX



04.00 - 04.45 pm

INFINITE FRONTIERS: BREAKING NEW GROUND IN BHARAT'S RETAIL LANDSCAPE

India's next wave of retail growth is rising from its heartlands—beyond metros, in the vibrant and complex consumer markets of Tier 2, 3, and 4 cities. This session brings together retail captains who are actively charting these new frontiers, blending data-driven decisions with grassroots insight. From decoding hyperlocal aspirations to building agile store formats, discover how brands are capturing the imagination of Bharat's evolving shoppers. As the boundaries of opportunity expand, the conversation explores what it takes to succeed in an era of infinite ambition, infinite reach, and deeply rooted local nuance.

Panel:

Celebrity Chef Harpal Singh Sokhi, Co-Founder & Brand Ambassador, Karigari Ventures
Damodar Mall, CEO - Grocery, Reliance Retail
Harpreet Tibb, Promoter, Tibbs Frankie
Raghav Joshi - Co-founder, Rebel Foods
Tanay Agarwal, MD, Co-Founder, Skipper Furnishings

Anchor: Rajesh Jain, MD, Lacoste India



04.45 - 05.30 pm

INFINITE MARKETPLACES: RETAILING IN THE AGE OF EVERYWHERE

India's digital-first population and expanding mobile penetration are driving commerce beyond traditional boundaries. This discussion unpacks how omnichannel tech, hyperlocal delivery, and integrated retail platforms are enabling brands to reach the next billion consumers—from metros to the most remote towns—with consistency and ease.

Panel:

Bhavin Devpuria, Head Marketing- India & Sri Lanka, Triumph
Harmeet Singh, Chief Brand Officer (VP Marketing & Ecommerce), The Body Shop
Muskaan Arora, Founder & CEO, 11 Ouest
Narendra Motwani, Head E-commerce, Malabar Gold & Diamonds
Natasha Tuli, Co-founder & CEO, Soulflower
Smita Joshi, VP- Home Textiles, Nesterra
Vaani Chugh, Co-founder, D'Chica

Anchor: Sandip Hazra, Director, Digital Strategy & Integration, PwC



AGENDA

PRC C-SUITES - BY INVITATION ONLY

Briefing in each session by

Vineet Gautam, Industry Veteran, Fashion and Retail Advisor & Sanjeev Rao, Retail Expert

7 th May	BOARDROOM 1	BOARDROOM 2
02.30 to 04.00pm 	TRANSFORMING RETAIL ENVIRONMENTS WITH INFINITE EXPERIENCES Panel: Bipin Gurnani, CEO and Whole Time Director, Prozone Realty Devang Sampat, Managing Director, Cinopolis Harsh V Bansal, Co-founder, Unity Group Himanshu Kwatra, MD, Western Living Jatin Goel – Executive Director, Omaxe Ltd. Kunal Bhalla, Founder & CEO, CRC Nimish Arora, MD, Aarone Group Peayush Agarwal, MD, Smarr Sudhanshu Rai, Director, Ashrai Anchor: Anuj Kejriwal, CEO & MD, Anarock Retail	ACHIEVING RETAIL EXCELLENCE WITH INFINITE OPERATIONAL SYNERGIES Panel: Amitabh Suri, CEO, USPA, Arvind Brands Anupam Bansal, ED, Liberty Dipu Mehta, MD, Orra Jewellery Imran Virji, MD, Regal Shoes Mayank Mohan Agarwal, Partner & CEO, Mohanlal Sons Priyanka Gupta, Director, GKB Opticals Raghav Joshi - Co-founder & Head of Hosted and Acquired brands at Rebel Foods Raghav Agarwal, Director, V- Bazaar Shirish Kotmire, CEO, Smaaash Tanay Agarwal , MD, Co-Founder, Skipper Furnishings Tushar Dhingra, Co-Founder & CEO, Dhishoom Cinemas Anchor: Tarak Bhattacharya, Mad Over Donuts, ED & CEO - Himesh Foods
04.00 to 5.30pm 	STEPPING INTO THE Q-COMM WORLD WITH INFINITE POSSIBILITIES Panel: Anupam Bansal, ED, Liberty Angad Singh, Founder & CEO, Good To Go Foodworks Kumar Nitesh, CEO, Ajio Business, Trend Footwear - Reliance Retail Kumar Saurabh, CEO, Accessorize London, Planet Retail Holdings Priyanka Gupta, Director, GKB Opticals Raghav Verma, Co-Founder, Chaayos Rajesh Jain, MD, Lacoste India Tarak Bhattacharya, Mad Over Donuts, ED & CEO - Himesh Foods Udai Pinnali, CEO, Aditya Birla New Age Hospitality Vishal Mahajan, Founder & MD, Optimal Retail Anchor: Harpreet Tibb, Promoter, Tibbs Frankie	ELEVATING THE TOP FLOORS OF MALLS WITH INFINITE FUN, FOOD, FILMS, AND FITNESS Panel: Abbas Yunus Jabalpurwala, CEO, Timezone Entertainment Amit Sharma, MD - Entertainment, Miraj Group Ankit Patel, Executive Director & CEO, The Belgian Waffle Co Prasuk Jain, MD, Prasuk Jain Hospitality Ventures (The Game Palacio Snow World Shirish Kotmire, CEO, Smaaash Tushar Dhingra, Co-Founder & CEO, Dhishoom Cinemas Uddhav Poddar, Managing Director & Group CEO, Bhumika Group Vibhanshu Mishra, CEO & founder, Chalu Chinese Anchor: Pramod Arora, CEO, PVR Inox

8 th May	BOARDROOM 1	BOARDROOM 2
11.30am to 1pm 	REIMAGINING RETAIL BUSINESS MODELS WITH INFINITE DISRUPTIONS Panel: Aakash Gupta, MD & CEO, Crossword Bookstores Anish Patel, Founder & Director, Connplex Cinemas Karan Mehta, CEO, Easy Buy, Landmark Group Kumar Nitesh, CEO - Ajio Business, Trend Footwear - Reliance Retail Mayank Gupta - Managing Director Food Square Rajesh Jain, MD, Lacoste India Ramprasad Sridharan, CEO & MD, Benetton India Tanay Agarwal, MD, Co-Founder, Skipper Furnishings Anchor: Sanjay Vakharia, Director & CEO, Spykar	CRACKING THE CODE OF GEN Z RETAIL BEHAVIOUR WITH INFINITE IMPATIENCE Panel: Biju Kassim, CEO, Beauty, Shoppers Stop Dhruv Garg, Co-founder & CEO, Global Republic Dhimant Bakshi, CEO, Imagicaaworld Entertainment Gopal Asthana, CEO, Tata CliQ Muhamed Fawaz, CEO, Hilite Mall Puspen Maity, CEO, TechnoSport Rajesh Kadam, CEO, Inc.5 Shoes Raghav Verma, Co-Founder, Chaayos Rakesh G Biyani, Mentor, Nexon Omniverse Soumava Naskar, MD - India & South- East Asia, Hummel Anchor: Shriti Malhotra, Executive Chairperson, Quest Retail - House of Beauty
2pm to 3.15pm 	DELIVERING AN EVER-ENCHANTING DOSE OF EXCITEMENT WITH INFINITE CHOICES TO CUSTOMERS Panel: Aman Abdullah, Director, Market99 Angad Singh, Founder & CEO, Good To Go Foodworks Anupam Bansal, ED, Liberty Dipu Mehta, MD, Orra Jewellery Kumar Saurabh, CEO, Accessorize London, Planet Retail Holdings Puspen Maity, CEO, TechnoSport Lalit Jhavar, CEO, Food Square Sanjay Singal, CEO, Wagh Bakri Tea Group Santosh Tyagi, Founder & MD, Ghoomar & Dakshin Bhog Restaurants Zia Ur Rahman, Founder CEO, Red Rose Supermart Anchor: Damodar Mall, CEO - Grocery, Reliance Retail	MAKING AI WORK IN RETAIL WITH INFINITE OPPORTUNITIES Panel: Dhimant Bakshi, CEO, Imagicaaworld Entertainment Harpreet Tibb, Promoter, Tibbs Frankie Manish Kapoor, MD, Marks & Spencers Muhamed Fawaz, CEO, Hilite Mall Muhammad Ali, CEO, Forum Malls, Prestige Group Prakash Patel, MD, Bhumi World Factory Outlet Rakesh G Biyani, Mentor, Nexon Omniverse Ravi Saxena, CEO, Wonderchef Home Appliances Soumava Naskar, MD - India & South- East Asia, Hummel Vineet Gautam, Industry Veteran, Fashion and Retail Advisor Anchor: Vishak Kumar, Deputy MD & CEO, Aditya Birla Lifestyle Brands
3.30pm to 5.00pm 	CHANGING RETAIL DYNAMICS WITH INFINITE INNOVATIONS AND COLLABORATIONS Panel: Dhimant Bakshi, CEO, Imagicaaworld Entertainment Imran Virji, MD, Regal Shoes Mitul Jain, Managing Director, SPJ Group Rahul Dhyani, Founder & Director, Connplex Cinemas Tarak Bhattacharya, Mad Over Donuts, ED & CEO - Himesh Foods Vishal Mahajan, Founder & MD, Optimal Retail Anchor: Himanshu Chakrawarti, CEO, Stellaro Brands	BUILDING MARKETS, DRIVING CONSUMPTION, AND MOVING BEYOND DISCOUNTS WITH INFINITE GROWTH Panel: Anuj Kejriwal, CEO & MD, Anarock Retail Dhruv Garg, Co-founder & CEO, Global Republic Manish Kapoor, MD, Marks & Spencers Mayank Mohan Agarwal, Partner & CEO, Mohanlal Sons Rajneesh Mahajan, CEO, Inorbit Malls Rakesh G Biyani, Mentor, Nexon Omniverse Ramprasad Sridharan, CEO & MD, Benetton India Shibu Philips, Director - Shopping Malls, Lulu Group India Shital Mehta, MD, Lifestyle Int. Siddharth Dungarwal, Founder, Snitch Sumeet Lohia, Country Manager, Ecco Anchor: Vishak Kumar, Deputy MD & CEO, Aditya Birla Lifestyle Brands



AGENDA

TECH CIRCLE RTs @ BOARDROOM 3

By invitation only

7 May

<p>12:00 to 1:00 PM RFID IN RETAIL: UNLOCKING THE FUTURE OF SMART, CONNECTED COMMERCE By Avery Dennison Kunal Mehta, CIO, Arvind Fashion Mandavi Singh, AVP, Digital & IT, Shoppers Stop Raghav Agarwal, Director, V-Bazaar Ramyaraj Rath, Chief Merchandising Officer, Style Baazar Rajneesh Sharma, Head of IT, Campus Activewear Rajesh Verma, CTO, Indian Terrain Fashions Rajgopal Nayak, CTO, Metro Brands Rupendra Kumar Nigam, Head of IT, Spykar Sandeep Agarwal, AVP Operations, Wow! Momo</p>	<p>3:00 to 4:00 PM AGENTIC AI IN RETAIL LEADERSHIP: STRATEGIC LEADERSHIP IN THE AGE OF AUTONOMOUS INTELLIGENCE By Salesforce, Anisa Virji, Head of E-commerce, Regal Shoes Rupendra Kumar Nigam, Head of IT, Spykar Vrushali Parab, Marketing Head (GM), The Belgian Waffle Co. Anwer Alvi, Head - Brands.com, Bestseller Bhavin Devpuria, Head Marketing- India & Sri Lanka, Triumph Divya Gupta, Head of Ecommerce, Baggit Lokesh Wagadre, VP & Head IT, Kaya Limited Praveen Shrikhande, CDIO, ABFRL Shashank Katakwar, Dy. General Manager- AI, Data & Digital Transformation, Shoppers Stop</p>	<p>7 May, 4:30 to 5:30 PM SMARTER STORES, STRONGER OUTCOMES: UNLEASHING RETAIL AGILITY WITH THE AI DATA CLOUD By Snowflake Rajgopal Nayak, CTO, Metro Brands Ranjan Sharma, CIO, Bestseller Ranjit Satyanath, Sr. VP - IT & Digital, The Indian Hotels Company Limited Satish Karunakaran, CIO Director Transformation IT & SCM, Pepe India Shashank Katakwar, Dy. General Manager- AI, Data & Digital Transformation, Shoppers Stop Suman Guha, CPTO, Tata Cliq Vinod Kapote, Head IT, Trent</p>
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8 May

<p>11:00 AM to 12:00 PM WHEN ARTIFICIAL INTELLIGENCE MEETS UNIFIED COMMERCE - A PEEP INTO THE FUTURE OF RETAIL By ETP Mayank Mohan Agarwal, Partner & CEO, Mohanlal Sons Kartik Shankar, Country Head- D2C, Campus Activewear Vikash Kumar, CIO, Bazaar Style</p>	<p>2:30 to 3:30 PM CONNECTED COMMERCE: BRIDGING OFFLINE TRUST WITH ONLINE CONVENIENCE By GoKwik Abhishek Ramanathan, Co-founder & COO, Nua Woman Akash Rambaboo, Head - Ecommerce Solutions & Loyalty, Apparel Group India Aniket, Ecommerce Lead, Pepe Jeans Jugal Mistry, Founder, Bombay Trooper Khushboo Ahuja, Ecommerce & D2C Head, Spykar Manoj Patel, CIO, Safari Mohit Rewari, Lead Product, Shoppers Stop Pranam Gupta, Founder, Shubhanjali Store Ravi Ranjan, General Manager- Ecommerce & Omnichannel, Shoppers Stop Samiran Sarkar, Head-Retail Business Development, Purple Shahroz Mirza, Business Head, Meena Baazaar</p>	<p>4:00 to 5:00 PM UNLOCKING BUSINESS TRANSFORMATION WITH LOCATION INTELLIGENCE By Esri India Alakananda Das, AM- Retail BD, Manyavar Dr. Sandeep Kothaari, CTO, Speciality Group Jatin Mali, Head Planning and Operations, Jadeblue Lifestyle Mayank Gupta, Chief Growth Officer, Stovekraft Mona Srivastava, Team Member - Consumer Retailing, BPCL Parind Ankleshwaria, Senior Manager, Metro Brands Shahroz Mirza, Business Head, Meena Bazaar Vikky Lagishetty, Retail BD Manager, ABFRL</p>
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GO TO NEXT PAGE Day 1 & 2 Agenda for PRESENTATIONS TO JURY BY IRA FINALISTS >>>>



Day 1 & 2 Agenda for PRESENTATIONS TO JURY BY IRA FINALISTS

IRA SUCCESS STORIES | JURY MEETING ROOMS A&B PRESENTATIONS BY IRA FINALISTS FOLLOWED BY JURY Q&A

7th May 25

DAY 1- Success Story Presentation by IRA Nominees

10:30am - 01:30pm	Jury Presentations 1	Jury Presentations 2
	Celebrity Endorsed Campaign Festival Sales Multi Media Social Media	Retail Sales Growth Market Expansion: 360° Market Expansion: Store Count Augmentation Launch: Brand Debut
01:30pm- 02:30pm	LUNCH	
2:30pm- 5:40pm	Jury Presentations 1	Jury Presentations 2
	Launch: New Store Launch: Concept Store	Market Expansion: Trading Area Growth Market Expansion: New Market Penetration CRM / Loyalty Programme Employee Practices

8th May-25

DAY 2- Success Story Presentation by IRA Nominees

10:00am - 01:30pm	Jury Presentations 1	Jury Presentations 2
	Retail Design / Store Design Visual Merchandising	ESG Initiative Retail Re-Imagined Visual Merchandising



CHAIR OF THE JURY

Bijou Kurien, Chairman, Retailers Association of India

JURY PANEL

Abhiram Bhalariao, Partner, V3 Ventures
Abhishek Sharma, Country Head , Retail, Knight Frank India
Ameesha Prabhu, CEO, TRRAIN
Anand Ramanathan, Partner and Industry Consumer Leader, Deloitte India
Ankur Singh, Partner, Kearney
Anuj Kejriwal, CEO & MD, ANAROCK Retail
Bimal Sharma, Head - Retail & Alternatives, CBRE
Deepak Sharma, Principal, Kearney
Dinesh Malpani, Business Transformation Consultant
Govind Shrikhande, Mentor & Independent Director
Jermina Menon, Brand & Marketing Strategist
Karan Dhall, Partner, Kearney
Madhumita Mohanty, Director, CDS Development Centre

Mahadevan Iyerr, Founder & CEO, Maavrus Co
Manish Sapra, Brand & Retail Consultant
Nikhil Aggarwal, Founder, CRA Realtors
Pankaj Karna, Managing Director, Maple Capital Advisors
Sadashiv Nayak, Retail Industry Veteran
Samir Kuckreja, Founder & CEO, Tasanaya Hospitality
Sandeep Ahuja, Independent Director, Companies in the Consumer Space
Sanjeev Rao, Retail Expert
Sharad Nagpal, Head - Retail Consulting & International BD, JLL
Shardah Uniyal, Marketing Consultant
Shubhranshu Pani, Managing Partner, TRETA advisory
Smita Bhatia, Business Consultant, Third Eyesight
Vidya Sen, NIQ BASES Lead, South Asia, NielsenIQ
Vineet Gautam, Industry Veteran
Viren Razdan, MD, Brand-nomics
Vivek Mathur, Co-founder, Gosolo Advisory Services
Yogesh Samat, ED, Grauer & Weil (India)