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# Spotlight on Innovation and Excellence in India's Retail Sector

Powered by Vegas, the 20th edition of IMAGES Retail Awards, involved industry-wide voting from over 111 of India's leading shopping centres he curtains were drawn on the 2-day Phygital Retail Convention (PRC) 2024 in Mumbai with the IMAGES Retail Awards (IRA) 2024 ceremony celebrating excellence in the business of retail in India. The spectacular evening, anchored by international TV presenter and host Lee Clark, actor and playwright Anish Trivedi and singer-actor Manasi Scott featured high-energy music and dance performances, and fashion shows by Mufti and Vero Moda topping up the recognitions bestowed across over two dozen categories. While actor Simba Nagpal walked the ramp as a showstopper for the Mufti, actress Anerri Vajanii charmed audiences as a showstopper for Vero Moda.

Powered by Vegas, the 20th edition of IMAGES Retail Awards involved industry-wide voting from over 111 of India's leading shopping centres, as well as an extensive process of over 200 Live presentations, adjudicated by an illustrious panel of jurors.

The awards were given under two categories; Industry Poll and Nomination based categories. The awards were adjudged based on performance in operational benchmarks along with qualitative factors such as product and marketing innovation, social responsibility initiatives, company practices and industry goodwill, among others. The coveted IRA trophies for 2024 went to India's most forward-looking, innovative, and exciting brands, retailers and professionals for achievements in the year 2023-24.

#### The Jury

The IRA selection process benefited greatly from the expertise and insight of its esteemed jury members. The list included:



#### ON GROUND JURY

- > Anuj Golecha, Co-founder, Venture Catalysts
- > Ravi Kapoor, Retail & Consumer Sector Leader - India, PWC
- > Véronique Poles, Luxury Lifestyle Fashion Consultant; Advisor -India, Poles Luxe Consulting
- > Viren Razdan, MD, Brand-nomics
- > Sreedhar Prasad, Former Partner, Consumer & Internet Business Advisor, KPMG India
- ) Manish Sapra, Brand & Retail Consultant
- > K Ramakrishnan, MD South Asia, Worldpanel Division, Kantar
- > Rajiv Singla, AVP, Globtier Infotech
- > Benu Sehgal, Consultant Leasing, Gulshan Homz
- > Nivedita Sinha, Principal, Kearney
- > Sharad Nagpal, Senior Director, **ILL** India
- > Madhumita Mohanty, Retail Consultant and Educator
- > Anand Ramanathan, Partner & Consumer Products & Retail Sector Leader, Deloitte India
- ) Abhiram Bhalerao, Partner, V3 Ventures
- ) Bimal Sharma, Head Retail, **CBRE South Asia**
- > Shubhranshu Pani, Managing Partner, TRETA advisory
- > Devangshu Dutta, Founder & Chief Executive, Third Eyesight
- > Vinay Hinge, Managing Partner, VH Consulting
- > Shrenik Gandhi, Co-founder, White Rivers Media
- ) Ankur Singh, Partner, Kearney
- > Anurag Mathur, Partner, Bain & Company
- > Ankur Shiv Bhandari, Managing Director, Asbiverse Group
- > Milin Rohinesh, Senior Director, Head Retail Services-West, Cushman & Wakefield
- ) Bijou Kurien, Chairman, Retailers Association of India
- **Rishav Jain, MD, Alvarez & Marsal**
- ) Ameesha Prabhu, CEO, TRRAIN
- > Smita Bhatia, Business Consultant, Third Eyesight
- ) Govind Shirkhande, Mentor & Independent Director



> Karan Dhall, Partner, Kearney

> Vidhi Dheri, Director and Head of Research Operations, CBRE South Asia

> Abhinav Joshi, Head of Research - India, Middle East and Africa, **CBRE South Asia** 

> Sandip Hazra, Director & Lead Ecommerce & Omnichannel Implementation, **PwC** 

) Harshita Gandhi, Founder & Principal Advisor, Fulcrum CPG Labs

> Shardah Unival, Retail Industry Thought Leader

> Yogesh Samat, Executive Director, Grauer & Weil (India)

- > Ashish Dhir, Executive Vice President (Consumer and Retail), 1Lattice
- > Anuj Kejriwal, CEO & MD, Anarock Retail

#### **ONLINE JURY**

Dr. Kaustav Sengupta, Principal Investigator and Director Insights-VisioNxt, NIFT, Chennai; Kanika Vohra, Co-founder, ICH Creative Consulting and ICH NEXT™; Sreyoshi Maitra, South Asia

Domain Lead - Shopper Kantar; Zoeb Ali Khan, Vice President, Sauce.vc; Saloni Nangia, President & Managing Partner, Technopak; Harsh Khara, VP. Sorin: Sumit Keshan, Managing Partner, Wipro Consumer Care – Ventures; Puneet Dudeia, Director - Business Development, South AsiaWGSN; Harmeet Bajaj, Fashion and Lifestyle Consultant Marketing and Communication -Education; V Rajesh, Retail & Shopper Behavior Expert; Vasanth Kumar, Strategic coach, Mentor; Anuj Puri, Chairman & Country Head, Anarock; Pankaj Karna, Managing Director,

> Maple Capital Advisors; **Puneet** Mansukhani, Partner Advisory & Global Retail Head Digital & Technology Transformation, KPMG India; Vidya Sen,

NIQ BASES Lead, South Asia,

NielsenIO; Rajiv Mehta, Managing Director & General Partner, Athera Venture Partners

#### **Jury Process**

The selection process for IRA 2024 involved inviting entries from the country's leading brands and retailers across multiple categories for their unique performance in the calendar year 2023. In the following pages, we bring IRA 2024, including nominations and winners, along with the process of selection.

#### INDUSTRY POLL AWARDS









IMAGES Most Admired Fashion Retailer of the Year: Indian Origin

# **ZUDIO**



Received by: Images Group on behalf of the brand

1. Presented by: Harsh Bansal and Suresh Anand, Directors, Vegas

## RARE RABBIT



RARE RABBIT

Received by: Lavish Soni, Business Head; Chandranshu Vats, Business Development Manager (N&E); Somesh Ninave, Asst. Manager BD, and team

2. Presented by: Harsh Bansal and Suresh Anand, Directors, Vegas

Nominees: Westside, Meena Bazaar

IMAGES Most Admired **Fashion Retailer** of the Year: **Foreign Origin** 

## H&M



Received by: Images Group on behalf of the brand

3. Presented by: Harsh Bansal, Suresh Anand, Naresh Agarwal and Shreshth Bansal, Director, Vegas

Nominees: Zara, Calvin Klein, Levis, Tommy Hilfiger, Jack & Jones

IMAGES Most Admired **Food Service Retailer** of the Year: **Indian Origin** 

# **WOW! MOMO**



Received by: Indranil Banerjee, AVP - Business Development

4. Presented by: Rajneesh Mahajan, CEO, Inorbit Malls

Nominees: Barbeque Nation, Burma Burma, Haldiram's, Social

IMAGES Most Admired Food Service Retailer of the Year: Foreign Origin

# **KFC**



Received by: Images Group on behalf of the brand 5. Presented by: Rajneesh Mahajan, CEO, Inorbit Malls Nominees: Starbucks, McDonald's, Paul, Tim Hortons

IMAGES Most Admired Footwear Retailer of the Year

# **METRO BRANDS**



Received by: Rajgopal Narasimha Nayak, Chief Technology Officer and Arun Pillay, AVP – BD & Projects and team

6. Presented by: Sadique Ahmed Mohamed, Founder & CEO, Pathfinder

Nominees: Crocs, Skechers, Birkenstock, Bata, Hush Puppies

IMAGES Most Admired Food & Grocery Retailer of the Year

# **NATURE'S BASKET**



Received by: Sachin Agarwal, COO; Lily Vincent, Head-Merchandising and team

7. Presented by: Chetan Bohra, Director, Mall of Madras

Nominees: Fresh Signature, Modern Bazaar, Ratnadeep Le Marché

IMAGES Most Admired CDIT Retailer of the Year

# CROMA



Received by: Ashish Gupta, Lead Property Development 8. Presented by: Chetan Bohra, Director, Mall of Madras

Nominees: Lulu Hypermarket, Reliance Digital, Unicorn

















**IMAGES Most Admired Home Improvement Retailer** of the Year

# **HOME CENTRE**



Received by: Sandesh Vasant Gogavale, Area Manager-Mumbai 9. Presented by: Anuj Kejriwal, CEO & MD, Anarock Retail Nominees: IKEA, @home, Market 99, Miniso, Mr.DIY

IMAGES Most Admired Health and Wellness Retailer of the Year

# **WELLNESS FOREVER**



Received by: Saibal Chandra Banerjee, Sr. VP Merchandising; Mihir Mukadam, General Manager Marketing and team

10. Presented by: Anuj Kejriwal, CEO & MD, Anarock Retail

Nominees: Apollo Pharmacy, Forest Essentials, GNC, Guardian Pharmacy

IMAGES Most Admired Leisure/Entertainment Retailer of the Year

# TIMEZONE

#### TIMEZONE

Received by: Megha Agrawal, Head of Marketing and Aditi Dongre, Asst. Manager Marketing

11. Presented by: Anuj Kejriwal, CEO & MD, Anarock Retail Nominees: Funtura, Smaaash, Bounce, KidZania

IMAGES Most Admired **Department Store** of the Year

# LIFESTYLE



Received by: Sandesh Vasant Gogavale, Area Manager-Mumbai 12. Presented by: Manish Gupta & Adarsh Aggarwal, Directors, PKS Group

Nominees: Lulu Fashion Store, Westside, Shoppers Stop

IMAGES Most Admired Hypermarket of the Year

# **LULU HYPERMARKET**



Received by: Shibu Philips, Director Shopping Malls; Sameer Verma, General Manager and team

13. Presented by: Manish Gupta & Adarsh Aggarwal, Directors, PKS Group

Nominees: Loyal World, SMART Bazaar, SPAR

IMAGES Most Admired Multiplex of the Year

# **PVR INOX**



Received by: Pramod Arora, CEO-Growth and Investment 14. Presented by: Manish Gupta & Adarsh Aggarwal, Directors, PKS Group

Nominees: None





## NOMINATION BASED CATEGORIES

IMAGES Most Admired Marketing Campaign of the Year: Celebrity Endorsement

**RANVEER SINGH AW'23 WITH JACK & JONES** 

#### JACK&JONES

Received by: Danish Ojha, PR Specialist; Neetu Luthra, Marketing Head and team

15. Presented by: Puneet Khullar, Country Leasing Manager, Ingka

## MADHURI DIXIT WITH **SMART BAZAAR**



Received by: Chyoetten Gyamtso, Brand teams

16. Presented by: Puneet Khullar, Country Leasing Manager, Ingka Centres

Nominees: Forever New X Pooja Hegde; Kushal's Fashion Jewellery X Tara Sutaria; Bagline X Arjun Rampal & Rinku Singh; Park Avenue x Lakme Fashion Week 2023; Madame X Tara Sutaria; Performax X Indian Football Association; W X Anushka Sharma













IMAGES Most Admired Marketing Campaign of the Year: **Discount Sales** 

#### **BEING HUMAN CLOTHING:** SALMAN KHAN BIRTHDAY 'MERA BIRTHDAY. MERI **CHRISTMAS**



Received by: Kunal Turukmane, VP-LFR & Strategy; Preeti Chopra, VP -BD and team

17. Presented by: Puneet Khullar, Country Leasing Manager, Ingka Centres

Nominees: MAX Mania Sale; Mohanlal & Sons One rupee loot: The Raymond Shop: End-of-Season Sale; Shoppers Stop: Use of Al in First Citizen loyalty base of customers; Ghoomar Traditional Thali Restaurants Turns 5

IMAGES Most Admired Marketing Campaign of the Year: **Festival Sales** 

#### **FORBEAUTY THE BODY SHOP: SPARK A CHANGE**



Received by: Burjis Bhanwadia, Training Manager and Gagan Chitkara, Operations Manager-West

#### FOR FASHION MAX FASHION: **CULTURE INSPIRED LARGEST MANNEQUIN DISPLAY**



Received by: Sumit Ghildiyal, Senior VP - Head BD & NSO; Arpita Ghosh, AVP - Head Project Design & Planning and team

#### FOR FOOD SERVICE GHOOMAR RADITIONAL THALI: THE ULTIMATE FAMILY DESTINATION



Received by: Nirakh Tyagi, Director; Nihaar Tyagi, Director and Santosh Tyagi, Managing Director

18, 19, 20: Presented by: Atul Talwar, Director BD and Ashish Gupta, VP-BD, Pacific Malls

Nominees: Spykar: Threads of Love; Mad Over Print Quick Commerce paving way to Festival sales; LuLu Hypermarket: LuLu Wali Diwali; Wellness Forever: Wellness Mahotsav 2023; Bata: Every Walk a Rampwalk; V-Mart: Fashion Ka Pyar Har Tyohar; SMART Bazaar Bestival Sale; Taneira: Weaving a Tapestry of Festive Celebrations; Amante: Style Up the Season AW'23 Vogue Collection; TTK Prestige: Shubhutsav; Domino's Diwali Campaign; Wow! Momo: Stirring the Senses; Max: Unbelievable

IMAGES Most Admired Marketing Campaign of the Year:

# WILD BEAN CAFÉ: FUEL TO FOOD &



Received by: Paul Warren, Head - Convenience Business and Srinivasa Rao, Head - India and team

#### **CINEPOLIS INDIA:** EAT LIKE EVERYONE'S WATCHING



Received by: Davinder Soni, Senior Manager and Neharika Bhasin, Deputy Manager - Creative (Marketing)

21, 22: Presented by: Atul Talwar, Director BD and Ashish Gupta, -VP BD, Pacific Malls

Nominees: Spykar: It's All about Her; Pepe Jeans x KTM; Mad Over Donuts: Women's Day; Being Human Clothing: Denim Recycling Initiative

IMAGES Most Admired Marketing Campaign of the Year: Launch

#### TIBB'S FRANKIE: PROTIROTI



Received by: Harpreet Singh Tibb, Promoter & Executive Director and Abhilasha Katwale, Head of Marketing

Nominees: Rarerism, Inorbit Hyderabad; Copper Chimney, Pune Wakad; Nature's Basket Artisan Pantry; Max Largest Vastrakalam; abCoffee, BKC, Mumbai; Fresh Signature; SSBeauty: Guinness World Record of Most makeovers; SEIKO: A watch launched in a non-watch store

IMAGES Most Admired Marketing Campaign of the Year: Multi Media

### **PEPE JEANS**



Received by: Priyaranjan Manay, GM - Marketing; Yadul Bhatka, Deputy Manager - Marketing and Dhwani Bhagta, Deputy Manager - Marketing

23, 24: Presented by: Smita Bhatia, Business Consultant, Third Eyesight & Véronique Poles, Luxury Lifestyle Fashion Consultant; Advisor, Poles Luxe

Nominees: Spencer's; Reliance Jewels; Pepe Jeans; Tibb's Frankie; Bata; Ethnix by Raymond; car&bike | Mahindra First Choice; Domino's; Trends Footwear

















IMAGES Most Admired Marketing Campaign of the Year: Seasonal

#### FOR FOOD SERVICE COPPER CHIMNEY: **POSTCARDS FROM PUNJAB**



Received by: Vikash Shrivastava, Asst. Manager- Marketing and Vishal Hariharan, Training Manager

# FOR FASHION & LIFESTYLE AMANTE 'LOVE COTTON'



Received by: Nischal S, Head of Marketing; Ajay Pandey, Regional Sales Manager West and Abhishek Trivedi, Area Sales Manager, Mumbai

Nominees: Being Human Clothing: Autumn Winter collection - Alizeh; C Krishniah Chetty Jewellers: Gem Z Elegance; Chaayos: Brewing World Cups; Hong's Kitchen: Tibetan Food Festival; Kirtilal Kalidas Jewellers: The Bandhan Collection; Kushal's Fashion Jewellery: You are the Occasion; Kushal's Fashion Jewellery: Love That Shines; Max Style Min Price; The House of Rare: A Year of Creative Storytelling; Triumph: Take me as I am; V-Mart #FreshFashionFix; Charles & Keith F/W'24 Seasonal Campaign Launch; Aurelia: AW'23/Vogue collection

IMAGES Most Admired Marketing Campaign of the Year: **Social Cause** 

# LULU HYPERMARKET: TRANSFORMING



Received by: Shibu Philips, Director Shopping Malls; Sameer Verma, General Manager, and team

Nominees: Max Friendship Day; CKC Jewellers: 'Bejwelled Past'; Travel Food Services: Embracing Social Responsibility and Inclusivity; Lawrence and Mayo: Largest Human Spectacle Formation; The Body Shop: Spark a Change; Hong's Kitchen - Souper Hero Campaign

IMAGES Most Admired Marketing Campaign of the Year: **Social Media** 

# MAX URB\_N LAUNCH



Received by: Sumit Ghildiyal, Senior VP - Head BD & NSO; Arpita Ghosh, AVP - Head Project Design & Planning, and team

25, 26, 27, 28: Presented by: V Mohammed Ali, CEO, Forum Malls

#### THE BODY SHOP: **CHANGEMAKING BEAUTY**



Received by: Buriis Bhanwadia, Training Manager and Gagan Chitkara, Operations Manager-West

29. Presented by: V Mohammed Ali, CEO, Forum Malls

Nominees: Re-launching Nobero; Chaayos Chai Frappe - #AisaBhiHoSaktaHai; Ethnix by Raymond: Saath SajengeytohKhoobJachengey; Cafe'ccino: Celebrating 50th Century? Cafeccino was Already Brewing; #nourish On The Go: Refreshing Records one knock at a time; idli.com: The Burger Makeover; Triumph: Take me as I am - Celebrating Individuality; Nykd by Nykaa #AllBoobsareBeautiful; Nykd By Nykaa X Anshula Kapoor; Boutique Living: Caressa Collection; Rogan Nahi, Wrogn Hai; Being Human CLothing: Dil Ki Awaaz; Easybuy #FindYourAwesome!; The House of Rare; MAX Friendship Day; Reliance Jewels - Valentine's Day 2024

IMAGES MOST Admired Retail Launch of the Year: **Brand Debut** 

#### **WOW! KULFI**



Received by: Indranil Banerjee, AVP- Business Development and Sandeep Agarwal, AVP

## **FASHION WORLD BY TRENDS**



Received by: Afsar Tanweer, Senior Manager, Growth & Strategy and Vishnu GR, Senior Manager, Marketing

Nominees: Junior Killer; Samba Square; Snitch; Dakshin Bhog; Popeyes; Wet'nJoy Waterpark & Amusement Park; Swadesh; Vero Moda Girl; Fashion World by Trends; Sai Teerth

IMAGES MOST Admired Retail Launch of the Year: **Concept Outlet** 

# SPYKAR, PHOENIX PALLADIUM, MUMBAI



Received by: Vivek Shah, Chief Manager-Marcom,

30, 31, 32: Presented by: Abhinav Ajmera, President & Saurabh Mehta, VP Leasing, Omaxe Ltd.

Nominees: South Tiffin House, Versova, Mumbai; NY Cinemas, Heer Palace, Kanpur; Nature's Basket, Phoenix Palladium Mall, Mumbai; Hush Puppies, Lulu Mall, Trivandrum; Rare Rabbit, Inorbit Mall, Hyderabad; Being Human, Infiniti Mall, Mumbai; WOW (Women of Wellness), Goa; NY Cinemas, Roodraksh Mall, Guwahati

















IMAGES MOST Admired Retail Launch of the Year: Flagship Outlet

FOR BEAUTY

SS BEAUTY, QUEST MALL, KOLKATA



Received by: Maruschka Fernandes, Senior GM and Sulochana Singh Customer Care Associate & Sr. Manager - Content

#### FOR ENTERTAINMENT

## PALAXI CINEMAS, HILITE MALL, KERALA



Received by: Muhamed Fawaz, CEO; Janardhanan K, Mall Head and team

Nominees: Wild Bean Café, Reliance Corporate Park, Navi Mumbai; Fresh Signature, Infiniti Mall, Mumbai; Benetton, Chogm Road, Goa; Payal Singhal, Kala Ghoda, Mumbai; Home Centre, Mall of Asia, Bengaluru; The House of Rare, Jewel of India, Jaipur; Ghoomar, Porvorim, Goa; Aadyam Handwoven, The Hilltop@7, Hyderabad; Kainalli, Rajouri Garden, Delhi; Snitch, Jayanagar, Bengaluru; Swadesh, Jubilee Hills, Hyderabad; Deco window, DLF Malls, Noida

IMAGES MOST Admired Retail Launch of the Year: New **Outlet** 

ABCOFFEE. **RELIANCE TECH PARK, MUMBAI** 



Received by: NarsayaGajji, GM - Operations; Vijay Verma, Barista and Kundan Thakur, VP - Strategy

33, 34, 35: Presented by: Abhinav Joshi, Head of Research - India, Middle East and Africa and Vidhi Dheri, Director and Head of Research Operations, CBRE South Asia

Nominees: Balenzia, Mumbai International Airport; Aquamagicaa, Surat; Little Tags Luxury, Mumbai; The Organic World, Kadubee-sanahalli, Bengaluru; MOD-Powai & Colaba, Mumbai; H&M, Mall of Ranchi, Ranchi; Mohanlal Sons, Jodhpur, Rajasthan; Si Nonna's, Jio World Plaza, Mumbai; Amanté, Hyderabad, Aurangabad, Lucknow; Being Human, Infiniti Mall, Mumbai

IMAGES Most Admired Retailer of the Year: Market **Expansion** 

FOR NEW MARKET PENETRATION **BEANA CAFÉ** 



Received by: Paul Warren, Head - Convenience Business and Srinivasa Rao, Head-India and team

#### FOR STORE COUNT AUGMENTATION

#### HNIX BY RAYMOND



Received by: Bidyut Bhanideo, Chief Business Officer, Fashion & Retail

36, 37: Presented by: Ashish Dhir, Executive Vice President (Consumer and Retail), 1Lattice and Shardah Uniyal, Retail Industry Thought Leader

#### FOR 360° EXPANSION

#### METRO BRANDS



Received by: Rajgopal Narasimha Nayak, Chief Technology Officer; Arun Pillay, AVP – BD & Projects and team

38. Presented by: Frankline Himadri Sen, Asst. Vice President - Retail Leasing & Business Development Luxury Retail @ PARAS Buildtech

Nominees: abCoffee; Balenzia; Bata; Chalu - Aapna Desi Chinese; Domino's; Killer Jeans; Meena Bazaar; Nuts 'N' Spices; Ratnadeep; Reliance Fresh Signature; Spencer's Retail; The Body Shop; Wellness Forever

IMAGES Most Admired Retailer of the Year: Innovation in Retail Design/ Experience

#### MAX



Received by: Sumit Ghildiyal, Senior VP - Head BD & NSO; Arpita Ghosh, AVP - Head Project Design & Planning and team

39. Presented by: Shriram R, Director-Partnerships & Strategic Alliances,

Nominees: Levi's (Saffron Lifestyle); South Tiffin House; Meena Bazaar; Burger Singh; Freshpik; Bagline - House of Luxury Bags; WildbeanCafé; Bombay Brasserie; Mohanlal Sons; Ethnix by Raymond; Being Human Clothing; Hush Puppies; Easybuy

IMAGES Most Admired Retailer of the Year: Innovation in Visual Merchandising

#### UNITED COLORS OF BENETTON. **CHOGM ROAD, GOA**

OF BENETTON.

Received by: Harita Choudhary Kaul, Chief Product Officer; Deepak Chakravarty, Head VM; Hardik Panchal, GM-VM, UCB

40. Presented by: Shibu Philips, Director Shopping Malls, Lulu Group India

Nominees: Imagicaa World; V Mart; Lakshita Fashions; Ethnix by Raymond, MI Road Jaipur; United Colors of Benetton: AW 24; Being Human Clothing: Denim DNA; Azorte 3D Window Display; Ghoomar Traditional Thali Restaurants; Vero Moda; Only ArtVerse; Kirtilal Kalidas Jewellers: One Touch Jhumka

















IMAGES Most Admired Retailer of the Year: **Innovation in Customer Service** 

#### **JACK & JONES**

#### JACK&JONES

Received by: Geeta Late, Manager Customer Experience; Ranjan Sharma, ClO and Head of Supply Chain and team

41. Presented by: Shibu Philips, Director Shopping Malls, Lulu Group India

Nominees: Natch; Necessity; Lakshita; Azorte; The House of Rare; Ambriona Cacao Blends

IMAGES Most Admired Retailer of the Year: **Innovation in Employee Practice** 

#### **SAFFRON LIFESTYLE:**

INNOVATIVE EMPLOYEE INCENTIVE PROGRAMME



Received by: Rajesh Goplani, Area Retail Manager

42. Presented by: Dr. Dheeraj Dogra, MRICS - MVN Infrastructure

Nominees: Raymond: The Victory Tale through focused execution; V-Mart: Fastest Emerging PWD Diversity inclusion organization

IMAGES Most Admired Digital - First Offline Retailer of the Year

### CLOVIA



Received by: Neha Kant, Founder and Director

43. Presented by: Frankline Himadri Sen, Asst. Vice President -Retail Leasing & Business Development Luxury Retail @ PARAS Buildtech

Nominees: Suta; Plum; Mulmul; Pilgrim; Freshpik; Vedix

IMAGES Most Admired Startup of the Year

FOR FASHION & LIFESTYLE

#### ANAAR



Received by: Trishala Joshi, Brand Marketing Associate 44. Presented by: Eeshan Sharma, COO & Co-Founder, BharatX

## FORFOOD ABCOFFEE



Received by: Abhijeet Anand, Founder CEO; Vijay Verma, Partner, and team

45. Presented by: Eeshan Sharma, COO & Co-Founder, BharatX

Nominees: Praacheen Vidhaan; Krunchillo; Mad Over Print; Plix; Dawn Lee by Jain Roots; South Tiffin House; Natch Snacks; Banner & Co.; Auspice; The Organic World; Naagin Sauce; Si Nonna's; Kapiva Ayurveda; Feeling Perfume Bar; Chupps; Gulabs

IMAGES Most Admired Brand Retailer Partnership of the Year

#### **PAYAL SINGHLA & AZORTE**



### **AZORTE**

Received by: Suraj Singhal, Director - Marketing, Digital Business and Collaborations, and Rakesh Jallipally, VP & Business Head

46. Presented by: Rohit Gopalani, SVP- Head Leasing, Inorbit Malls

Nominees: Cadbury's & Wellness Forever; Coca-Cola & Cinépolis; Diageo India & Spencer's Retail; Natch & Nature's Basket; Nature Day & SMART Bazaar; ARG Anti Roach Gel & Reliance SMART; Genteel & More Retail

IMAGES Most Admired Retailer of The Year: ESG **Initiatives** 

## **BEING HUMAN CLOTHING:**

#### **BEING CONSCIOUS**



Received by: Kunal Turukmane, Vice President - LFR & Strategy; Preeti Chopra, Vice President - Business Development and team

47. Presented by: Boni Satani, Co-founder, Zestard Technologies

Nominees: Jubilant FoodWorks: Skilled Yuva | Empowered Bharat; Organic Mandy; The Body Shop: Spark a Change; Roar For Good: Fashion with a cause

IMAGES Most Admired Retailer of the Year: Tech Implementation

FOR IN-STORE TECHNOLOGY AZORTE

## **AZORTE**

Received by: Rakesh Jallipally- VP & Business Head; Rohit Shukla, DGM- NSO, and team

48. Presented by: Prabhu Vasudevan, VP-BD & Strategy, & Raman TR, VP - Product Delivery TEJAS Software











#### FOR E-COMMERCE PLATFORM AND ONLINE RETAIL

#### **ADITYA BIRLA FASHION & RETAIL**



Received by: Anant Saboo, Head of Retail Operations

49. Presented by: Prabhu Vasudevan, VP- BD & Strategy & Raman TR, VP - Product Delivery TEJAS Software

Nominees: Being Human Clothing; Caratlane; Forever New; Ghoomar Traditional Thali Restaurants; Metro Brands; Nature's Basket; Travel Food Services; The House of Rare

#### IMAGES EXCELLENCE AWARD



# CAR&BIKE

BY MAHINDRA FIRST CHOICE



Received by: Joanna Thomas, Sr. Manager- Marketing 50. Presented by: Bhavesh Pitroda, CEO & Vineet Chadha, COO, Images Group



## **CKC JEWELLERS**

C. KRISHNIAH CHETTY.

Received by: Hareesh KA, Head Corporate Social Responsibility and Archives

51. Presented by: Bhavesh Pitroda, CEO & Vineet Chadha, COO, Images Group



2. Tech.NXT award for Customer experience Implementation

### **CASA RETAIL AI &** HITEHOUSE





Received by: Sathiyanarayanan RV - Founder and CEO and

3. Tech.NXT award for Planning & Implementation **Optimization** 

## **ONEBEAT & BEING HUMAN CLOTHING**





Received by: Shashikant Jangir, Engagement Manager; Chinmay Nayak, Head of Sales & Kunal Turukmane, VP-LFR & Strategy; Preeti Chopra, VP -BD, and team 4. Tech.NXT award for Store Optimisation Solution

## **BI RETAIL & KHIMJI** RAMDAS RETAIL





Received by: Niraj Jaipuria, Founder & Director

5. Tech.NXT award for Last mile Fulfillment

### **TENOVIA & DROOLS**





Received by: Murali Balan, Co Founder, Tenovia and team

All awards presented by: Bhavesh Pitroda, CEO & Vineet Chadha, COO, Images Group